



Hospice Peterborough

Annual Report 2015-16

Every Moment Matters



HOSPICE PETERBOROUGH
CARE CENTRE

Board of Directors

Bill Graham *President*
John Stoeckle *Vice President*
Brian Higgins *Treasurer*
Alan Barber *Secretary*
Lisa Clark
Leah Curtis
Dr. Heather Drysdale
Laurie English
Tom McHugh
Betty Morris
Lisa Ruston
Katie Stewart
Dr. Natalie Whiting

Staff

Todd Barr
Transition Team Leader
Meaghan Blodgett
Administrative Assistant
Alison Casey
Development Coordinator
Paula Greenwood
Volunteer Coordinator
Elaine Jeanes (retired December 2015)
PPSM Assistant
David Kennedy
Bereavement Coordinator
Anne Leavens
Bereavement Facilitator
Catherine Millington
PPSM Assistant
Jessica Parks
Summer Student
Michelle Proulx
Events & Development Assistant
Marg Rose
Palliative Care Coordinator
Patti Stanton
Nurse Consultant, Palliative Pain & Symptom Management (PPSM)
Linda Sunderland
Executive Director
Angela VandenBroek
Office & Finance Coordinator
Ann Wannamaker
Palliative Care Facilitator
Natalie Warner
Palliative Care Facilitator
Holly Wilson
Events & Development Assistant

On Contract

Rev. Lyle Horn - *Adult Grief Groups*
Raechelle Kennedy, Dr. Brian Nichols,
Ruth Roberts & Cheryl Wood
Children's Program

**SUPPORTING YOU THROUGH
SERIOUS ILLNESS AND GRIEF**

Death is a Life Changer

by David Kennedy, Bereavement Coordinator

"I can't believe it has been a whole year!" She sat in the same chair she did a year ago, but she is not the same person. "I must admit," she added sheepishly "I really didn't think I would last a year. I am pretty sure that without Hospice I wouldn't have."

These words spoken by a woman, whose husband of 30 years had died suddenly, have been expressed by many who have found themselves lost after the death of someone they love. Life is hard to imagine and time doesn't slow down to allow us to catch up, nor does it speed up to allow us to escape.

I asked her what had changed in her. "Literally everything. With Bill not here I had to learn to do things I took for granted that he looked after. I have had to find myself in a new way. I lived at home until we were married and I have never lived alone. This year has defined 'alone' in a completely new way. I have found that I can do and I can be, and that is important. I wish I had Bill back, but I know I can't, and I just know he is proud of me for the changes I have made."

Death changes us, and while we struggle with those changes, there is hope. Taking life a day at a time – sometimes moment by moment, gives us the chance to deal with life without being overwhelmed and Hospice is here to help people make that journey.

Our Programs and Services

Our programming focuses on three areas: support for people and families living with serious illness, support for those who are bereaved, and education and consultation for health care professionals. This past year Hospice staff and volunteers worked together to offer 25 different individual and group support activities for our clients and families living with serious illness and grief.

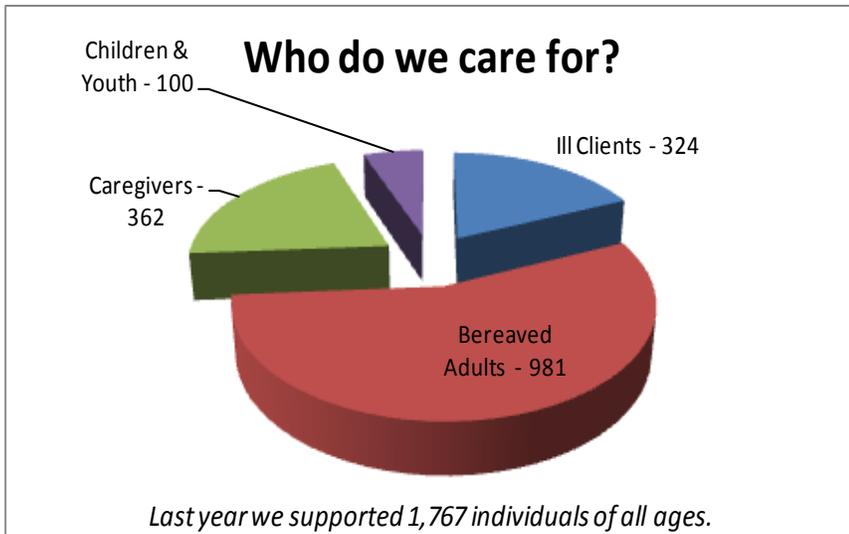
Our Care Team staff and volunteers work together to ensure every individual gets connected with the supports they need in a timely manner. This year our Quality Improvement Plan focused on improving ease of access to our services, ensuring effective and integrated programs, maintaining a client-centred approach and building capacity for hospice palliative care in our community. Our board is monitoring our performance on a quarterly basis but most important to us is the feedback we receive from the people who participated in our programs.



"My husband and I grew so very fond of our volunteer. He was a true, helpful, caring friend."

"There are no words to thank you for all you have done for my family."

Palliative Pain and Symptom Management Consultation and Interdisciplinary Education provides health care professionals with clinical support, advocacy, leadership, mentorship and palliative education. This program has been developing a standardized approach to consultation and education through the Central East LHIN Hospice Palliative Care Network and plays a key role in capacity building for healthcare professionals who provide palliative care within the Northeast Cluster.



Activity Highlights

- 1,767 individuals received support
- 915 new referrals
- 493 group sessions offered
- 26 sessions for children and teens
- 5,730 participated in groups
- 21,382 client interactions with our staff and volunteers
- 578 education sessions for health-care professionals attended by 2,308 individuals
- 20 Community Education sessions attended by 870 individuals

A Message From the President and Executive Director

Hospice Peterborough is on an amazing change journey which started in 2004 when our Board of Directors bravely announced our dream to build hospice care beds for our community. Since that time many people have worked together to form a clear vision of what we want to create, and plan the necessary steps of our journey.

This past year has seen us accomplish many things that we previously thought were unlikely: we reached a significant milestone in our Every Moment Matters Campaign, we worked through many design challenges coupled with financial realities to create an amazing design for our new care centre and we worked with our health care partners across the Central East LHIN to finalize the Community Hospice Hub Model. These accomplishments position us for success as we embark on the final leg of our journey. But none of this would have been possible without our passionate donors, amazing staff and volunteers, skilled consultants and committed community partners.

It is important that this epic change journey not distract us from the important work we do every day. The families in our care right now need access to a safe and caring environment and high quality services founded on the fundamental principles of compassion, respect, and autonomy. One of our family members recently said, "Thank you so very much for your compassion, kindness, insight and advice. You have helped us through the most difficult time in our lives and have given us the gift of hope."

This report will review the highlights of our year at Hospice Peterborough and how we have worked to provide our family centred hospice palliative care services, promoting quality of life, wholeness, respect for personal choice, and living with dignity.

Bill Graham,
President

Linda Sunderland,
Executive Director



Our Volunteers—The Heart of Hospice - 2015/2016

Barry Adams	JD Cromie	Grieve	Deanie LaChance	Betty Morris	Brenda Smart
Colin Adams	Noella Culkeen	Jennifer Guertin	Gisele Lalonde	Bill Morris	Paul Smith
Karen Adams	Ross Cully	David Hadden	Chris Lamb	Theresa Morris	Robyn Smith
Jane Allison	Margaret Currie	Susan Hadden	Judy Lamb	Art Murray	Val Souch
Dr. Judith	Nancy Curtin	Colombe	Susan Lamb	Carol Mutton	Yvonne Spradbrow
Armstrong-	Dave Curtis	Hammond	Chantal Langlois	Christie Mynott	Jamie Stephen
Binette	Leah Curtis	Naomi Harris	Anne Leavens	Dr. David Neale	Jim Stewart
Anne Arnold	Diane Czarnik	Pam Hart	Sue Leeson	Dr. Brian Nichols	Katie Stewart
Joan Arnold	Lisa Dales	Maura Hazelton	Paul Legros	Linda Nicholson	Lynda Stewart
Carolee Awde	Jane Davidson	Goodith Heeney	Bruce Levia	Caroline O'Grady	Sue Stinson
Kathleen	Allan Dawson	Maureen	Flo Levia	Brian O'Toole	Jan Stirling-Twist
Ballantyne	Beth Deleff	Henderson	Dr. James Liston	Anne Orfald	Jill Stocker
Alan Barber	Rachel Delorme	Steve Henderson	Bill Lockington	Courtney Ostic	John Stoeckle
Shelley Barrie	Linda Devine	Sharon Hepburn	Gail Lockington	Peter Ouimet	Allison Stone
Tim Barrie	Jim Devlin	Marcy Hie	Eleanor Low	Shelley Pade	Julie Stoneberg
Dr. John Beamish	Joanne Devlin	Brian Higgins	Judith Low	Linda Palmason	Kim Stopford
Karen Beamish	Sue Doe	Carol Higgins	Allyson Lucas	Emmanuel	Donna Suggitt
Noah Ben-Ezra	Alicia Doris	Joan Higginson	Carol Lumsden	Panaguiton	Erin Sullivan
Claire Berlett	Heather Drysdale	Bev Hilditch	Dean MacDonald	Margot Patterson	Karen Sutherland
Paula Blair	Janet Duke	Meredith Hill	Leigh Macdonald	Anne Marie Pearl	Connie Swinton
Joy Blakley	Barbara Dymond	Stephen Hill	Mary Anne-	Bryan Pell	Denise Taylor
Nancy Bos	Alex Dziedzic	Pat Hooper	MacFarlane	Carol Perley	Tom Taylor
Judy Boutette	Holly Edwards	Rev. Lyle Horn	Joyce MacLean	Marcia Perryman	Diane Thompson
Roger Boutette	Dr. Sabeen Ehsan	Cheryl Horrigan	Eileen Madder	Diane Pineau	Phoebe Turk
Susan J. Boyles	Laurie Elliott	Chris Howden	Craig Maher	Susan Pogue	Ruth Van Vierzen
Louise Bray	Nancy Endicott	Linda Hughes	Darlene Mann	Elizabeth Powell	Lisa VanDrunen
Laurie Bress	Laurie English	Doug Ingram	Jackie Manser	Sylvie Provost	Carol Wagner
Connie Brown	Fran Farrell	Nan Jaroszonek	Alison Martin	Myria Rei Solas	Shawn Wallis
Kathleen Buccilli	Frank Farrell	Niki Jaroszonek	Gail Martin	Deb Reynolds	Doris Ward
Tammy Bunce	Katherine Fee	Kate Jarrett	Kathy Mason-	Rena Ridley	Donald Watkins
Beryl Cable-	Silvia Ferreri	Andrew Jobes	Watkins	Karen Robertson	Danielle Watson
Williams	Chris Fleming	Catherine Johnston	Angela Mattos	Sylvia Robinson	Sheila Watt
Anne Campbell	Donna Flotron	Richard Johnston	Hana Mazare	Alison Rodriguez	Joni White
Bob Campbell	Judy Foster	Steve Johnstone	Elaine McCarthy	Deb Rogers	Dr. Natalie Whiting
Colin Campbell	Cindy Fox	Rosalind Joncas	Cynthia	Michelle Rogers	Carol Whitley
Mollie Cartmell	Nancy Fox	Heather Jutras	McCormack	Cheryl Rosenburgh	Rita Wilke
Allanna Casey	Pat Freistatter	Haig Kelly	Peggy McCracken	Brent Ross	Warren Wilkins
Poonam Chawla	Beverly Friesen	Meagan	Stephen	Joanne Rowland	Cheryl Wilkinson
Ann Clapinson	Mary Gallop	Kempenaar	McCullough	Lisa Ruston	Natalie Williams
Kory Clark	Jennifer Garland	Corrie King	Tom McHugh	WendyRuthowsky	David Wills
Lisa Clark	Susan Gontier	Jim King	Joanne McKee	Anne Sanger	Holly Wilson
Joan Cleland	Kirk Goodman	Kate King-Fisher	Barbara McLean	Terry Seeley Grove	Janice Windrem
Sheila Collett	Linda Goodman	Daniel Kingdon	Helen Mead	Alicia Self	Cheryl Wood
Martha Comfort	Tony Grady	Isobel Knowles	Barbara Moffat	Barbara Shaw	Barb Woolner
Jean Condon	Bill Graham	Fred Kooy	Mary Claire Moher	David Shaw	Susan Wurtele
Carol Corner	Iris Gravel	Noella Koshul	Robert Moreton	Cecilia Simmons	
Dr. Paul Cragg	Dr. Geoffrey	WendyKura	Lynda Morey	Susan Simmons	

Our People

Hospice is a people place. From the moment someone calls or walks through our door they are greeted with a friendly welcome and made to feel comfortable. Our 267 volunteers are the heart of our organization and share their time and expertise through direct client support, administration, fundraising, board and committee work.

In 2015-16 Paula Greenwood, our Volunteer Coordinator, offered 37 education sessions for our volunteers and interviewed and provided orientation for 60 new volunteers. As we prepare to expand our programming to include 24/7 care, volunteers will play a critical role and Paula is enhancing our volunteer program to prepare for expanded volunteer opportunities.

Last year Alison Casey welcomed Michelle Proulx to our Fund Development team. We also enhanced our care team staff by hiring two new front line care providers. Natalie Warner has worked closely with Ann Wannamaker and Marg Rose as Marg transitioned from full to part time status preparing for retirement. Anne Leavens joined us to help David Kennedy with our Bereavement Program. We also said goodbye to long time staff member Elaine Jeanes, when she retired from her administrative work with the PPSM Program, and welcomed Catherine Millington to replace Elaine. Our Administrative Team of Angela VandenBroek, Meaghan Blodgett and Linda Sunderland welcomed our new Transition Team Leader Todd Barr. This has been an exceptional year of growth and change and we remain a strong, caring team working together to ensure that each person who walks through our door is connected with the support they need.



Our Community

Community connections are integral to the delivery of Hospice Peterborough's services and the success of our Every Moment Matters Campaign. This year the Central East Local Health Integration Network (LHIN) Hospice Hub Collaborative, made up of the community hospice programs in Haliburton, City of Kawartha Lakes, Northumberland, Durham, Scarborough and Peterborough developed a Community Hospice Hub model. This model focuses on establishing core hospice services across our LHIN, enhancing community outreach and sustainability. It provides a standardized framework to guide future investment in our programs.

We also continued our work with the Peterborough Regional Health Centre, Community Care Access Centre Care and the Peterborough Family Health Team to refine our Palliative Care Community Team proposal for the Central East LHIN. Funding was approved for our community in November 2015. We continued our integration work to build a stronger community support sector with the Peterborough Leadership Council partners: Community Care Peterborough, Community Counselling and Resource Centre, St. John's Retirement Homes Inc. and Victorian Order of Nurses for Canada, Ontario Branch.

We participate in national, provincial, LHIN-wide and local committees and working groups. Community interactions offer opportunities for us to gain and share knowledge and also make important connections, which ultimately help our clients experience smooth transitions across the continuum of care.



Our FUNdraising

Every Moment Matters and Every Donation Counts: Donors are essential partners in Hospice care. Hospice Peterborough is where it is today -- and where it will be tomorrow -- because of strong philanthropic support from our community and from generous donors and friends.

Annual HOLIDAY Appeal: Thank you to all our Annual Holiday Appeal donors for giving with your heart and philanthropic spirit. YOU helped raise over \$83,000. This critical funding provides operating funds to keep all our program and services running year after year while we respond to the growing needs of our clients.

Leaving a Legacy: Once again we are grateful that a number of individuals have contacted us to let us know that we are a named beneficiary of their life insurance policy or their will. Thank you for trusting Hospice Peterborough to carry forward your legacy.

Memorial Donations : We are so honoured when families can reach beyond their pain in difficult times and leave a legacy that will help others. Thank you to the families who named Hospice Peterborough as your charity of choice.

In 2015-2016, donations were made in memory of...

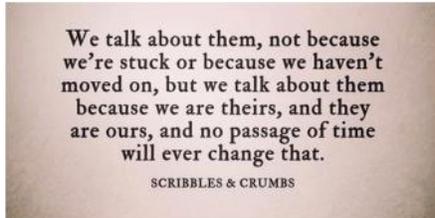
Rodger Abbott
Stanford Allington
Barbara Anderson
Nancy Barrie
Giuseppe (Joe)
Benincasa
Maggie Benson
Jean Bradford
Marilyn Brandt
Gill Brick
Gord Brotherstone
Lorne James Brown
Ronald Brown
Claire Buckton
Jean Burge
Patricia Burke
Frances Carveth
Roger Challice
Andrew Chan
Willard Chapman
Betty Chevalier
Ernest Chiasson

David Code
Fred Collins
Brian Corcoran
Annie Cornel
Emmett Crough
Peter Crough
George Curry Sr.
Billy Dalzell
Nicolo D'Amico
Carole Deeks
Mance Delorme
Hazel Edwards
Douglas S. Ellis
Ingrid Finnie
Fredrick Firlotte
Ray Francey
Thomas Francey
David Gardiner
Hector Gifford
Jesse Goff
Vernon Gosselin
Heather Goverde

Helen Gray
Dolores Green
Minta Griffin
Gloria Ann Grove
Norma Jean Growden
Lillian Hatch
John Henley
Roberta Hogan
Linda Hughes
Barb Hulcoop
Alice Eileen Hynes
Georgina Jackson
Dorene James
Loretta Jewell
Nancy Kavanaugh
Peter Kearns
Mary Kilistoff
Alex Konopcznski
Rose Lane
Frank Leahy
Y. Leishman
Terry Leonard
Michael Longworth
Steven Lowe
Merrill Lowes
Denise MacDonald
Gertrude MacKenzie
Harry Edwin
MacKenzie
Mike Mathany
Allan Ellwood Mather

Doris Mather
George Mayer
Shirley McGillen
Harold McKay
Georgina McKenzie
Bev McLeod
David McMillan
Mary Lynn McNeil
Bert Wallace Merrill
William Albert
Messervey
Joan Miles
Jean Moloney
Pauline Moloney
William Moulton
Joe Murdock
Nancy Louise Neary
Marlene Nelson
Terry Nelson
Roger Northey
Marc Oddie
Robert Orr
Tamara Parmiter-
Seabright
Margaret Peters
Bob Pinnington
John Potts
Claire Quesnel
Marg & Keith
Robinson
Evelyn Ross

Barbara Routly
George Saanum
Elaine Scollard
Dennie Scott
Janet Scott
Verna Scriver
Mary Seiffert
Katherine Seymour
Laura Shields
Robert Hugh Simpson
Robert Skaggs
Martel Skinner
Eugenia Soligo
Leif Sorensen
Brenda Stencell
Robert Stewart
Drenna Strump
Verna Todd
John Tolmie
Joan Treiers
Diane Truss
Terry Van Winnssen
Wendy Wallace
Anne Walsh
Erik Wilke
Susan Wilkes
Sandra Wilson
Bob Wright
Don Yale
David Young



Hospice Events

GALA 2015 'Under the Tuscan Sun'

This year's Gala provided much needed warmth after a long cold winter. A sold out Gala **raised \$46,000** to support Hospice programs and services.

THANK YOU to our incredible Gala Committee.

Hike for Hospice ... a family affair!

In May 2015 over 560 hikers came out in the beautiful sunshine to show their support for people in our community living with serious illness and grief. The 13th Annual Hike for Hospice raised over \$59,000.

Hikers gathered in Millennium Park for a memory ceremony, strolled to East City and back to Millennium Park for a delicious barbeque lunch sponsored by Montana's Cookhouse. Guests were also treated to coffee and tea by the Silver Bean Café, water from Culligan Water and ice cream courtesy of Central Smith Ice Cream. Children were treated to face painting by Faces by 2 and Balloon Creations by Razberry the Clown. We cannot forget about our Furry Friends who had the royal treatment from Pet Supply Warehouse.

"Hike for Hospice has become a family tradition; a time to share memories, to honour loved ones and offer support for the work we do. We are so humbled by the generosity of our community. Peterborough truly is the perfect example of people helping people," says Linda Sunderland, Executive Director.



*Pictured: (L to R) Chair, Bev Friesen
Committee Members: Gail Lockington, Deb Rogers, Alison Casey, Shelley Barrie, Silvia Ferreri, Lisa Clark. Absent: Claire Berlett, Dr. Heather Drysdale, Nancy Endicott, Maureen Henderson. KUDOS Ladies!!!*

A BIG HOSPICE thank you also all of our LOCAL SPONSORS:

HOPE Sponsors: Darling Insurance, Kawartha Chrysler Dodge Jeep Ram FIAT, RBC Wealth Management – Dominion Securities

COMFORT Sponsors: LLF Lawyers, Montana's Cookhouse, The Peterborough Clinic

CARE Sponsors: Champlain Animal Hospital, Culligan Water, James Gold and Silver Buyers, Nexicom Telecommunications

SUPPORT Sponsors: Central Smith Ice Cream, GE Canada, LETT Architects Inc., McColl Turner, Monkman, Gracie & Johnston Ins., Nuttall and Associates Inc., PTBOCanada.com, Pet Supply Warehouse, snapd Peterborough, Silver Bean Café, Stewart Family Foundation, Stewart Group, Trent Security Systems Ltd., Wild Rock Outfitters.



3rd Party Events

We appreciate individuals and businesses who hosted 3rd Party events to support Hospice Peterborough's Every Moment Matters Campaign. **THANK YOU ALL!!!**



Gaskell Memorial Cup for Hospice

Supporting community is at the heart of HOPE (Helping Others Participate Equally).

The group of friends pictured (L to R) with Karen and Dr. John Beamish, Chad Cavanagh, Ryan Sedgwick, Mike Martone, Ian Key, Chad Marshall, Ryan Ready, Matt Bowen, Michael Keating, Mike D'Alessandro, Bob Gauvreau. In front Michael, Angela and Maddy Gaskell.

Thank you to HOPE for donating \$75,000 to the Every Moment Matters campaign. For three years the HOPE Committee dedicated the proceeds from their annual Gaskell Cup tournament to pay tribute to the life of friend Kirk Gaskell.

MEDIA PARTNERS

To our generous media partners: We are grateful for your continued investment in our organization! You help raise awareness of Hospice care, promote our events and continuously expose our work to new audiences.

THANK-YOU to Country 105/Energy 99.7, Corus Entertainment - Chex Television and The Wolf/Kruz, Extra 90.5, Peterborough This Week, snapd Peterborough, Star 93.3/107.9, The Breeze/Magic 96.7, The Lakefield Herald, The Millbrook Times, and The Peterborough Examiner. We work together to create a better world for people living with serious illness and grief.

Tims offers 37,240 yummy reasons to SMILE

For the third year in a row the annual Smile Cookie Campaign supported HOSPICE PETERBOROUGH. This year's \$37,240 proceeds supported the Every Moment Matters Campaign!

For one week Tim Hortons guests purchased chocolate chunk Smile Cookies for \$1 at participating restaurants in Peterborough, Bridgenorth and Lakefield. One hundred per cent of the proceeds were proudly donated by Tim Hortons Restaurant Owners.

As the recipient of the Smile Cookie Campaign, we are honoured Tim Hortons Owners recognize and value the work we do.



Pictured (L to R) – David Kennedy, Lorrie McMullen, Linda Kash and Linda Sunderland.

BALL IN THE FAMILY

THANK YOU to Linda Kash and the cast of 'BALL IN THE FAMILY' for choosing Hospice Peterborough to be the recipient of the third annual tribute Improv Birthday Party to honour Linda's late husband, Paul O'Sullivan. The All in the Family-themed show featured the talents of Linda Kash, Dan Fewings, The Citiots Improv, Megan Murphy and many more.

Peterborough Healing Cycle Riders travelled over 2,600 kilometers for Hospice Care

The 11th annual Healing Cycle Bike Ride took place on Sunday, June 21, 2015 with 39 local cyclists participated in Caledon Ontario. Strong winds couldn't slow down the Hospice Peterborough team - 14 cyclists rode 100 kilometres, 23 cyclists rode 50 kilometres and two cyclists rode 25 kilometres, collectively raising over \$33,000 for Hospice Peterborough.

"The big winner in this ride is our community. Your gift of time, energy and motion moves Hospice Peterborough kilometers closer to achieving our financial goal and our vision in which individuals living with a life-limiting illness and their families experience an end-of-life journey that is grounded in dignity and compassion" says Linda Sunderland, Executive Director.



Dear Donors...

We wish we could list ALL of the names of ALL of our hundreds and hundreds of Hospice Peterborough donors.

We have gratefully received contributions from special events, barbeques, holiday appeals, memorial gifts, piggy banks, in lieu of birthdays and anniversary gifts, and so many more. Often donations come with a story, a personal experience and an understanding of hospice care.

Whether large or small each donation is humbling and inspiring.

Each special offering contributes to the fabric of our care – providing a safe and comforting place where people can open their hearts, share their grief and support those they love, to live and to die.

To record all the names of all our donors and supporters would fill our Annual Report so we've decided to introduce our first ever philanthropy report in 2017, please watch for it.

On behalf of all our clients, their families, our Board, Volunteers and Staff, we all **THANK YOU.**



Thank you to the groups and businesses that support Hospice

Accenture	Charlotte F. Clements Photography	Electric City Bakery Company	James Gold and Silver Buyers
Adventure Outfitters	Charlotte's Web	Endicott Fuels Limited	John Roberts Clothiers
Ambassador Limousine Service	The Cheese Shop	Ennismore Homestead Theatre	Judy Waymark Artist
All Saints Anglican ACW	Chesler Shoes	Events by Tracey	Kawartha Candle Company
AON Inc.	Christensen Fine Art and Framing	Euphoria Wellness Spa	Kawartha Chrysler Jeep Dodge
Applewood Retirement Residence	Cindy Fox Artist	Fandango Hair & Nail Design & Day Spa	Kawartha Golf and Country Club
Avant-Garden Shop	Circles of Friends	Flowers By Kay	Kawartha Hooks and Needles Guild
Beast Fitness	City Of Peterborough	Franks Property	Kawartha Lakes Linen Service
Beauty Bar Peterborough	Collins Barrow, Leah Curtis	Gamma Tau Master	Kawartha Music Co.
Bellies & Babies	Commercial Press and Design Inc.	Gardens Plus	Kawartha Nordic Ski Club
Black Honey	Commonwell Mutual Insurance Group	Garden Style	Kawartha Pine Ridge Board of Education
Brant Office Supplies	Comstock Funeral Home & Cremation Centre/Dignity Memorial	General Electric Canada	Kawartha Pine Ridge Elementary Teachers' Local
Brighton Public School Hearts and Flowers Fund	Cora	Gentry Apparel Inc.	Kent Public School
Burrow	Corner Robbins Investment Insurance Agencies Inc.	Giant Tiger	Knock on Wood and More
CAA	Cornerstone Family Dentistry	Glow Maternity Essentials and Apparel	Lakefield Breakfast Club
Cahill's Outerwear Specialists	Costco Peterborough	Goodwill Group Grace United Church	Lakefield Restaurant
Canadian Hospice Palliative Care Association	Cottage Toys	Gore Mutual Foundation	Lakeshore Designs
Canoe & Paddle	Cremers Brothers Electric Ltd.	Grady's Feet Essentials	Lett Architects Inc.
Cakes by Alex	Culligan Water	Griffin's Greenhouses	Lions Club of Peterborough
Cassis Bistro	CWL of Norwood and Havelock	Happenstance Books and Yarns	Lockside Trading Co.
Celtic Connection	Dan Joyce's	Haven Massage	M&M Meat Shops - Lakefield
Centennial Place	Darling Insurance and Realty Ltd.	Healthy Foundations	Mac's Store #419
Central Smith Ice Cream	David Hickey Artist	hi ho Silver	MacKenzie Design Inc.
Century 21 United Realty Inc.	The Dennis Group	HIROC	MD Wealth Management, Brenda Williams
Century Health	Dieter & Darcy's No Frills	Holiday Inn Peterborough	Manulife Financial
Champlain Animal Hospital	Doctor Catherine Owens, Chiropractor	Holstein Canada	Mark Ahrens Golf Inc.
	Dolce Vita	Horizon Belgian Beer	Mark's Work Warehouse
	eBay Inc.	Horlings Garden Centre	McColl Turner Chartered
	Echo Ridge Ltd.	IBM Canada Ltd.	
		Investors Group	
		Ipie van der Veen Artist	
		Iron Workers District Council of Ontario	
		Jack's Family Restaurant	
		Jamberry, Cathy Farley	

Accountants Me & T Studio Medigas Praxair Menzies House Millbrook Pharmacy Ltd. Monkman, Gracie & Johnston Insurance Montana's Cookhouse Moore Preceptory No. 13 Morello's Independent Grocer Mortgage Intelligence, Jeannine Hadfield Nelms Opticians New Direction Aromatics Nexicom Telecommunications Inc. Nicholls Oval Restaurant Northminster United Church Women Nuttall and Associates Inc. Office Connection Peterborough Ltd Offices That Work Overstock Liquidation Pacific Marine Package Plus Inc. Pammett's Flowers Past President's Ladies Curling Section Pensieri Shoes Ltd. Personal Service Coffee	Peterborough Area Fundraisers Network Peterborough Children's Chorus Peterborough Golf and Country Club Peterborough Kia Peterborough Pedal 'n' Paddle Peterborough Radio Control Peterborough Symphony Orchestra Picuz Solutions Promus QLine Solutions Inc. Quinte Conservation RBC Dominion Securities RBC Financial Group RBC Royal Bank Reddick Studio Region Canadian Legion - Branch 77 Rileys Pub Rubidge Retirement Residence S.O.S Service Master of Peterborough Sherbrooke Heights Shirley Turner - Exit Realty Shopper's Drug Mart Showplace Peterborough Silvia Ferreri Artist Silver Bean Café	Sobey's Lansdowne Southside Pizzeria St. James, Emily, Anglican Church Women St. John's Anglican Church Ida St. Luke's Anglican Church Starbucks Steam Whistle Brewery Stewart Group Stoney Lake Furniture Co. Studio East Hair Salon Stuff Style Boutique Sugar Me Right Sullivan's Pharmacy Sun Life Assurance Company of Canada Sunblockers Swagman Bike Racks Synergystix Partners in Health T. G. Quirk Holdings Ltd./Ultra TD Bank - Areawide TD Bank Financial Group Tim J.F. Nicholls Chartered Accountant Tompkins Jewellers That's a Wrap Thirty-One, Amy Micks The Chocolate Rabbit The Cutting Lounge	The Estate of Judith Louise Gibson The Estate of Shirley McRobbie The Jeweller Next Door The Little Bird Designs The Market The Peterborough Clinic The Publican House Brewery The Rehill Company Limited The Toy Shop of Peterborough The Writing's on the Wall The Yard Guys Tragically Hipp Fashion Gallery Travelers Insurance Travelling Tea Cups Trent Metals Ltd. Trent Security Systems Ltd. Triple T Holdings Ltd Under One Sun Van Gogh Flowers The Venue Peterborough Villa Auto Wash Village Pet Food & Supply Vision Glass Wawanesa Mutual Insurance Company Westmount Pharmacy Wild Rock Outfitters
---	--	--	---

Thank you to this year's Every Moment Matters Campaign Donors

Jewell Allington Daniel Armstrong Ian Attridge Carolee Awde Deb Bannister Barrie and Lockington Families Dr. Ralph Bastian Dentistry Professional Corporation Basterfield and Associates Mrs. Karen and Dr. John Beamish Andrea and Peter Berardi Howard Berry Dunnery Best and Francoise Ducret Paula Blair Meaghan Blodgett BMO Financial Group Laurie Bress Inge Buck Gordon Bullied	Nan Campbell Alison Casey and Jim Keys Jennifer Chambers Erica Cherney Estate of George Currie Sr. Mary Chimenti CIBC Barb and John Coreno Carol and Bill Corner Couples Club at Trinity United Church Dr. Susan Courtney Mildred and Alan Craig CWL - St. Alphonsus Parish Marilyn Dalzell Jane and Peter Darling Kim and Wayne Davis Norma Davis Dianne and Mark DeBlock Delta Beta Master Catherine Dibben Dr. Barry Diceman and	Mrs. Barbara Heather Drysdale Heather and Mike Eatson Embroiderers' Guild of Peterborough Emmanuel United Church Women Mrs. Ann and Dr. Bruce Farlow Stephanie Forrester Carol and Bruce Forsythe Foster Family Charitable Fund Drs. Juliet Franczyk and Christopher McDonald Angela Gaskell Shirley Geller Sharon Gifford Margaret Helen Gillis Bill Graham and Pam MacDougall Greater Peterborough Health Services	Foundation Joanne Greenway Paula Greenwood Dr. Geoff Grieve and Mrs. Heather Susan and David Hadden Dale Harrison Pam Hart Dr. Donald Harterre and Mrs. Gwen Maggie Hayes Jaimi and Scott Heidman Helping Others Participate Equally (HOPE) Isabel Henniger Janet and Don Herald Brenda and Brian Higgins Joan and John Higginson Bev Hilditch Ruth Hillman Pat and Doug Hooper	Doris and John Irvine Barbara James Olivia and Gord James Nan Jaroszzonek Elaine Jeanes Dr. Basil Johnston and Mrs. Julie Dr. Kevin Kaller and Mrs. Ruth Keene Lions Club Haig and Sharon Kelly Janis Kelly Brenda and David Kennedy Dr. Patrick Kilmartin and Mrs. Margaret Donna, Terry, Danielle and Devon LaBrash Lakefield College School Judy Lamb Barbara Langdon Learning In Leisure Len Lifchus Lioness Club of Peterborough
--	--	---	--	--

Little Lake Cemetery Co./Highland Park Funeral Centre	Robert Moreton Betty and Bill Morris Morton Family	Peterborough K.M. Hunter Charitable Foundation	Elaine Seeney Liz Sine Sisters of St. Joseph	Inc. The George Lunan Foundation
LLF Lawyers Clara Lockington Jaime Lockington Jen Lockington Raeme Lockington Eleanor Low and Meredith Hill	Foundation/Patricia and David Morton Art and Leisha Murray Carol and Wayne Mutton Alice C. Neck and Family	Peterborough Petes Education Fund Inc. Otto and Marie Pick Charitable Foundation	Brenda and Wayne Smart Mary and Paul Smith Social Club of CE-CCAC - Peterborough Branch	The Golden Tones The Harold E. Ballard Foundation The Healing Cycle Peterborough
Steve and Helen Lovick Veronika MacNeil The Mane Intent Inc. Jackie Manser Mark Street United Church Women John Marris Nancy and Robert Martin	Northminster United Church Norwood Lions Club Ontario Trillium Foundation Jane and Norman Orbell	Maureen and Nelson Pickett Lorna and John Plunkett Jeff Pouw Dr. Gordon Powell and Mrs. Elizabeth	Wendy and Walter Somerville St Giles Friendship Group St. James United Church	Tim Hortons Local Owners Group Trinity United Church Angela VandenBroek Coralee Vass Ward McFarland LLP CPA
Cathy Flindall and Tom McHugh Elizabeth McMahon Val and John McRae Medical Centre Pharmacy Staff Kris and Asha Mohindra Foundation Estate of Steven Montador	Our Lady of Assumption/St. John's C.W.L. Dr. Mary Thain Parker and Dr. Stuart Parker Anne Marie Pearl Krys Perron Peterborough Community Futures Development Corp	Kenneth Powell and Penny Rush Dr. Stephan Ragaz Rena and Wayne Ridley Susan Roberts Nancy and John Ronson Marg Rose Gretchen Ross Rotary Club of Peterborough Kawartha Inc. Savage Arms Canada	St. Martin's CWL Stagecoach Group Patti Stanton John R. Stiles Sue and Larry Stinson John Stoeckle Allison and John Stone Linda and Ken Sunderland Joan and Tom Taylor TD Business Banking Telus Corporation The Brickhouse, Stewart Restaurants	Sharon and Don Watkins Dr. Natalie Whiting and Dr. Dave Patton Marlene and Benno Wilke Rita Wilke Dr. Warren Wilkins and Mrs. Jane Jackie Wright And those who wish to remain anonymous...

Our Funding

Hospice Peterborough is grateful for ongoing support from the **Central East LHIN**, our major funder. This funding supported 55% of our operating budget.

We continue to rely on funding from of a variety of grants to provide our support services. We sincerely thank every Grant and Fund Organization who so kindly considered our grant applications and supported our proposals.

This was the final year of a \$195,000 three year grant from the **Ontario Trillium Foundation** (OTF) to support the development of our Hospice Peterborough Care Centre. We are so grateful that OTF has supported this initiative since funding the 2007 study, which identified the organizational changes we needed to make to have a successful campaign. We are so pleased our partnership has continued and that OTF remains supportive of hospice care in our community.

The **Peterborough Community Futures Development Corporation** provided support to our Care Centre development through a \$30,000 Eastern Ontario Development Program grant that supported project management costs. Access to professional expertise was crucial in moving our project forward successfully.

A **Service Canada** Grant supported the hiring of our summer student Jessica Parks.

We acknowledge and thank the **Kawartha Credit Union** for their continued support of our Wellness Programs with their gift of \$2,000 from their Community Involvement Program.

Our Treasurer, Brian Higgins, and our Finance Committee members, continue to offer sound financial advice. We end the year in strong financial shape, within our budget, and with the resources to meet the current demands of our programs.



HOSPICE PETERBOROUGH
Year Ended March 31, 2016

STATEMENT OF FINANCIAL POSITION

	2016	2015	STATEMENT OF OPERATIONS	
CURRENT ASSETS				
Cash and short term investments	\$ 2,705,924	\$ 1,792,798		
Accounts receivable	43,955	19,867		
Prepaid expenses	8,512	4,944		
CAPITAL ASSETS	<u>2,758,391</u>	<u>1,817,609</u>	REVENUES	
	\$ <u>3,746,623</u>	\$ <u>2,451,192</u>	Ministry of Health (CE-LHIN)	\$ 394,706
			Grants	108,435
			Donations and bequests	1,718,729
			Fundraising	153,727
			Interest and investment income	15,615
				<u>2,391,212</u>

CURRENT LIABILITIES			EXPENDITURES	
Accounts payable and accrued liabilities	\$ 91,846	\$ 93,574	Remuneration and contract fees	886,230
Deferred revenue	34,525	21,162	Travel, training and association fees	29,356
	<u>126,371</u>	<u>114,736</u>	Office, general and professional	77,322
FUND BALANCES			Program and education	23,286
Unrestricted	130,792	217,093	Fundraising	40,926
Invested in capital assets	988,232	633,583	Amortization	10,792
Internally restricted	290,171	290,171		<u>1,107,416</u>
Externally restricted	2,211,057	1,195,609	EXCESS OF REVENUES OVER EXPENDITURES	<u>\$ 1,283,796</u>
	<u>3,620,252</u>	<u>2,336,456</u>		<u>\$ 1,153,430</u>
	\$ <u>3,746,623</u>	\$ <u>2,451,192</u>		

REPORT OF THE INDEPENDENT AUDITOR ON THE SUMMARY FINANCIAL STATEMENTS

To the Members of Hospice Peterborough

The accompanying summary financial statements, which comprise the summary statement of financial position as at March 31, 2016 and the summary statement of operations for the year then ended, are derived from the audited financial statements of Hospice Peterborough for the year ended March 31, 2016. We expressed a qualified audit opinion on those financial statements in our report dated May 26, 2016 (see below).

The summary financial statements do not contain all the disclosures required by Canadian accounting standards for not-for-profit organizations. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of Hospice Peterborough.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation of the summary financial statements based on the audited financial statements of Hospice Peterborough for the year ended March 31, 2016.

Auditors' Responsibility

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard (CAS) 810, "Engagements to Report on Summary Financial Statements".

Opinion

In our opinion, the summary financial statements derived from the audited financial statements of Hospice Peterborough for the year ended March 31, 2016 are a fair summary of those financial statements. However, the summary financial statements are qualified to the equivalent extent as the audited financial statements of Hospice Peterborough for the year ended March 31, 2016.

The qualification of the audited financial statements is described in our qualified audit opinion in our report dated May 26, 2016. Our qualified audit opinion is based on the fact that we were unable to satisfy ourselves concerning the completeness of certain revenues. Our qualified audit opinion states that, except for the effects of the described matter, those financial statements present fairly, in all material respects, the financial position of Hospice Peterborough as at March 31, 2016, and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

McColl Turner LLP

Licensed Public Accountants

Peterborough, Ontario
May 26, 2016

Every Moment Matters

Two years ago we launched the Every Moment Matters campaign and I am pleased to report that we are close to launching the public phase of the campaign. Our fundraising is on target and we need your help to 'Bring it Home.' The progress we've made so far and the milestones we've achieved have been possible because of the strength and commitment of a wonderful network of volunteers and a community that clearly believes in the special nature of hospice care. Thank-you to our superb Campaign Cabinet and the over 70 volunteers supporting this initiative in a variety of roles.



Our Care Centre Development Committee has provided oversight for the Building Committee and Design and Operations Committee. Members on these committees have worked with Hospice staff to ensure we will build the best hospice facility for our community. Construction plans for the new Hospice Peterborough Care Centre have been updated to reflect the feedback we received from the community during the concept design phase to ensure that we maximize the efficiency of the building's flow and function. Highlights of the current construction plans include an enhanced design that reflects:

A more efficient footprint for the building overall:

- Improved accessibility to the building for those with mobility issues
- Better overall access between the new and existing building
- Greater access for all throughout the building
- Elevator reach extended to third floor, now being used for programming

More family-centered space for visitors to our resident care wing:

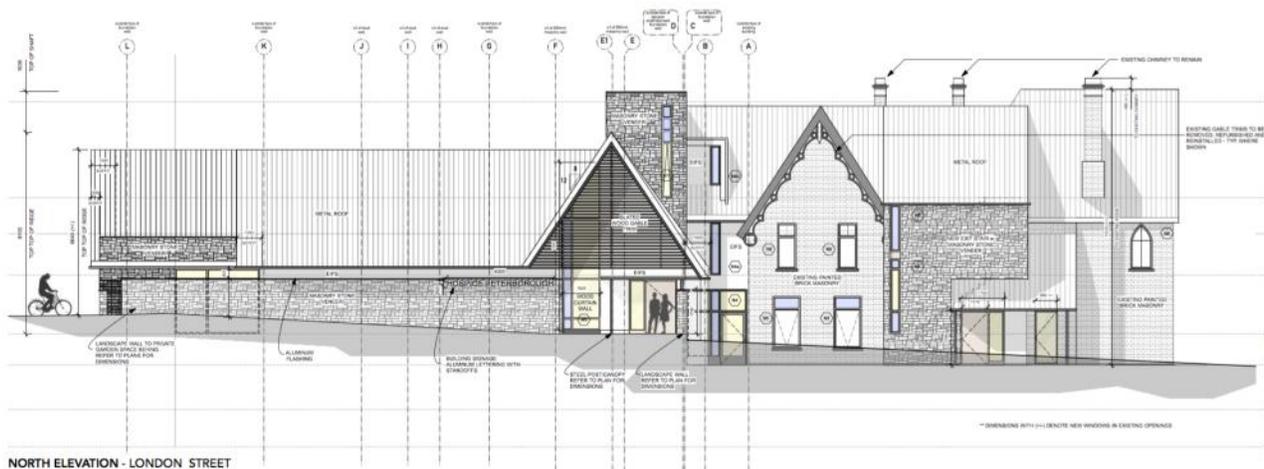
- More community space, including three areas where families can gather

Increased green space on the property:

- All 10 bedroom suites now overlook green space
- Five separate green spaces including the serenity garden, private garden, sun deck, Victorian Garden and Walking Garden

In closing, I continue to offer an open invitation to any who may be interested in assisting with this incredible project to contact myself or any member of the Campaign Team at 705-742-4042. If you would like to learn more about the campaign or the project, or would like to have a visit with one of our Campaign Team members, let us know and we will be pleased to meet with you.

Betty Morris, Campaign Chair



www.hospicepeterboroughcampaign.ca