



HOSPICE
PETERBOROUGH

Hospice Peterborough Annual Report 2013/2014



HOSPICE PETERBOROUGH

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– Lisa Ruston

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– *Development Coordinator*
Paula Greenwood
– *Coordinator of Volunteers*
Elaine Jeanes
– *PPSM Assistant*
David Kennedy
– *Bereavement Coordinator*
Marg Rose
– *Palliative Care Coordinator*
Patti Stanton
– *Nurse Consultant, Palliative Pain
& Symptom Management*
Sue Stinson
– *Executive Assistant*
Linda Sunderland
– *Executive Director*
Angela VandenBroek
– *Office & Finance Coordinator*
Ann Wannamaker
– *Palliative Care Facilitator*

On Contract

Rev. Lyle Horn *Adult Grief Groups*
Raechelle Kennedy, Anne Leavens,
Brian Nichols & Ruth Roberts
Children's Program

**SUPPORTING YOU THROUGH
SERIOUS ILLNESS AND GRIEF.**

Every Moment Matters. That statement is the foundation of Hospice Peterborough's campaign to build a Hospice Care Centre for our community and the rationale for all of the programming we offer.

Whether you have just been diagnosed with a life threatening illness, are struggling with the role of being a caregiver or are trying to find a way through grief, we know that every person who walks through our door is looking for direction to help make the most of life's moments. Our *Every Moment Matters Campaign* is the biggest project we have ever undertaken and it will be our focus for the next 2 years, but it will not distract us from continuing to provide excellent care to everyone in our community who needs our support.

This report will review the highlights of our year at Hospice. It gives us the opportunity to recognize the profound contributions of our superlative staff and volunteers, say thank you to our generous supporters and keep our community informed about the direction of hospice care.

Bill Graham,
President

Linda Sunderland,
Executive Director



OUR PEOPLE

Our superlative staff, working alongside committed and caring volunteers, has created a welcoming, homelike atmosphere to deliver our programming. This caring team is also responsible for ensuring we have enough resources to meet the growing needs of our community and that we are governed with integrity and an innovative spirit.

Our Hospice staff care team includes Marg Rose, David Kennedy, Ann Wannamaker and Paula Greenwood, as well as a skilled group of contract staff who are exceptionally flexible and accommodating. These individuals sustain each other through the challenges of the work they do and continually provide outstanding care and compassion to support all our clients, as well as health care professionals in our community. They also provide education and support to our community. Patti Stanton and Elaine Jeanes work tirelessly to deliver Palliative Pain and Symptom Management Consultation Services and Education to health care professionals across Peterborough, Northumberland, City of Kawartha Lakes and Halliburton counties.

"A sincere and heartfelt thank you for being an advocate for our family when we needed it. Thank you also for your care, concern and kindness at a time when we could find none. Because of you and Hospice we were able to get the best care available for our situation. We don't know where we would have been without your help."

– a thank you note from a grateful family

Our Hospice administrative team of Angela VanDenBroek and Sue Stinson keep the organization running smoothly and ensure we are compliant with all funder reporting requirements. Alison Casey and new staff member Meaghan Blodgett lead our fundraising and development team. Their role is to connect with our community and our supporters which is especially crucial as we move into such a large campaign. We are extremely fortunate that their warmth and personal commitment to the work we do has resulted in another positive year.

"I hope by supporting Hospice Peterborough I can help families who are dealing with a terminally ill loved one. The worst time in my life was when my Mom died at age 54 – I wish I had known about Hospice then. While we can't change the outcome we do make the road a lot easier."
 - Alison Casey

More than 200 volunteers work directly with our clients or support us through board, committee or event participation. They are the heart of Hospice Peterborough and the face of hospice care in our community. Paula Greenwood does an outstanding job welcoming and training new volunteers and supporting and debriefing existing volunteers. As volunteer expertise grows, so does our ability to provide excellent care and expand our organization.

OUR VOLUNTEERS - THE HEART OF HOSPICE - 2013/2014

Debbie Alger	Alan Dawson	Carol Higgins	Kathy Mason-Watkins	Evelyne Rudd	Donna Suggitt
Joan Arnold	Pauline Delamere	Bev Hilditch	Angela Mattos	Anne Sanger	Erin Sullivan
Sharon Ballantyne	Beth Deleff	Meredith Hill	Elaine McCarthy	Eleanor Sewell	Connie Swinton
Alan Barber	Jim Devlin	Stephen Hill	Cynthia McCormack	Barbara Shaw	Tom Taylor
Shelley Barrie	Sue Doe	Dr. Marilyn Homewood	Peggy McCracken	Cecilia Simmons	Beth Thompson
Tim Barrie	Alicia Doris	Lyle Horn	Ashley McDougall	Brenda Smart	Diane Thompson
Dr. John Beamish	Heather Drysdale	Cheryl Horrigan	Tom McHugh	Glenn Smith	Claudea Usher
Karen Beamish	Janet Duke	Linda Hughes	Joanne McKee	Jagger Smith	Lisa VanDrunen
Claire Berlett	Barbara Dymond	Nan Jaroszonek	Barbara McLean	Mary Smith	Ruth Veenman
Joy Blakley	Alex Dziedzic	Kate Jarrett	Mary Claire Moher	Paul Smith	Carol Wagner
Nancy Bos	Nancy Endicott	Rosalind Joncas	Robert Moreton	Wayne Smith	Donald Watkins
Judy Boutette	Laurie English	Val Keelan	Lynda Morey	Yvonne Spradbrow	Sheila Watt
Roger Boutette	Andy Fasken	Haig Kelly	Betty Morris	Myria Stalteri	Barbara Weeda
Susan J. Boyles	Judy Foster	Meagan Kempenaar	Bill Morris	Jamie Stephen	Dr. Natalie Whiting
Connie Brown	Cindy Fox	Raechelle Kennedy	Theresa Morris	Katie Stewart	Carol Whitley
Kathleen Buccilli	Pat Freistatter	Corrie King	Art Murray	Lynda Stewart	Rita Wilke
Joanne Byrick	Beverly Friesen	Jim King	Christie Mynott	Sue Stinson	Wallace Wilkins
Anne Campbell	Joanne Galloway	Kate King-Fisher	June Nash	Jan Stirling-Twist	Natalie Williams
Colin Campbell	Jennifer Garland	Isobel Knowles	David Neale	Jill Stocker	Holly Wilson
Brenda Carrigan	Samantha Gervais	Noella Koshul	Brian Nichols	Julie Stoneberg	Cheryl Wood
Mollie Cartmell	Dr. Jennifer Gillis-Doyle	Martin Kroes	Linda Nicholson	Dawn Straka	Helene Wood
Allanna Casey	Susan Gontier	Wendy Kura	Anne Orfald		Barb Woolner
Rael Charby	Bill Graham	Deanie LaChance	Peter Ouimet		
Poonam Chawla	Iris Gravel	Gisele Lalonde	Shelley Pade		
Ann Clapinson	Geoffrey Grieve	Judy Lamb	Linda Palmason		
Kory Clark	Heather Grieve	Susan Lamb	Bryan Pell		
Lisa Clark	Jennifer Guertin	Anne Langdon	Carol Perley		
Joan Cleland	Jennie Gulliver	Anne Leavens	Marcia Perryman		
Sheila Collett	David Hadden	Sue Leeson	Susan Pogue		
Martha Comfort	Susan Hadden	Flo Levia	Christina Porcellato-		
Reid Cook	Colombe Hammond	Bill Lockington	Murphy		
JD Cromie	Heather Harkes	Gail Lockington	Sylvie Provost		
Ross Cully	Naomi Harris	Eleanor Low	Andrea Quiano		
Nancy Curtin	Pam Hart	Carol Lumsden	Deb Reynolds		
Leah Curtis	Maura Hazelton	Dean MacDonald	Rena Ridley		
Diane Czarnik	Goodith Heeney	Leigh Macdonald	Catherine Robertson		
Carol Da Silva	Maureen Henderson	Joyce MacLean	Sylvia Robinson		
Lisa Dales	Steve Henderson	Darlene Mann	Alison Rodriguez		
Jack Darwin	Marcy Hie	Jackie Manser	Deb Rogers		
Lorna Davy	Brian Higgins	Alison Martin	Brent Ross		



Volunteer Robert Moreton sets a unique dress code for our Reception Volunteers.

OUR COMMUNITY

Building community and forging strong partnerships are critical for the care of our clients and for the success of our *Every Moment Matters Campaign*. Whether it is the Dignity Drivers from Comstock ensuring our clients make it safely to our Day Program or the ability to connect with Peterborough Regional Health Centre staff or Community Care Access Centre Care Coordinators Marie Copson and Darlene Johnson, partnerships help things run smoothly. Our community connections have been heightened this year through hosting monthly Palliative Care Community Rounds. These rounds have an educational focus and also give us the opportunity to meet other care providers face to face.

We participate in national, provincial, LHIN wide and local committees and working groups. They offer important opportunities for us to gain and share knowledge and also make important connections, which ultimately help our clients experience smooth transitions across the continuum of care.

Another highlight every year is our Fall Education Event. This year we focused on grief and over 200 people participated in the 2 sessions organized by our Community Relations and Education Committee.

The Central East Local Health Integration Network (Central East LHIN) directed us to participate in a facilitated integration process which started August 2013. This involved weekly, half day meetings with 5 other organizations who receive Community Support Sector funding in the Peterborough area. Our integration partners are: Community Care Peterborough, Community Counselling and Resource Centre, Lovesick Lake Native Women's Association, St. John's Retirement Homes Inc. and Victorian Order of Nurses for Canada, Ontario Branch. This group was tasked to design and implement a cluster-based service delivery model through integration of front-line services, back office functions, leadership and/or governance to: improve client access to high-quality services, create readiness for future health system transformation, and make the best use of the public's investment.

We have developed an Integration Plan that confirms the six organizations participating in the integration will continue to exist and that current services will continue to be provided to existing clients in existing communities and facilities. A Leadership Council will provide the structure for ongoing collaboration and co-ordination and will develop the plan for March 2015 integration implementation.

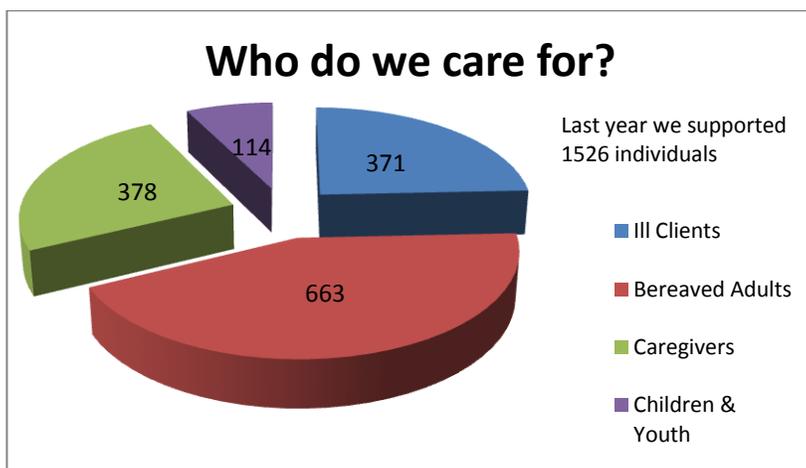
We also participated in the Central East LHIN Hospice Palliative Care Network. This year the Network produced a Palliative Plan for our region that made 5 priority recommendations:

- Establish dedicated interdisciplinary palliative outreach teams
- Enhance hospice palliative care education and training
- Create integrated hospice palliative care hospital programs
- Create integrated hospice palliative care programs in long term care homes
- Promote community hospices as central hubs

The development work we have done for our Care Centre positions us well as we work with our hospice partners to operationalize these recommendations.

OUR PROGRAMS and SERVICES

Our programming focuses on three areas: support for people and families living with serious illness, support for those who are bereaved, and education and consultation for health care professionals.



Activity Highlights

- 1,526 individuals received support
- 887 new referrals
- 564 group sessions offered
- 34 sessions for children and teens
- 5,973 participated in groups
- 21,500 interactions with our staff and volunteers
- 35 community education sessions attended by 1,128 individuals
- 307 sessions for healthcare professionals attended by 1,775 individuals

This year we continued to provide programming on a broad scale. We offered more than 20 different support activities geared to our clients and families. Our staff and volunteers always connect with our clients individually, addressing their unique needs, connecting them to the support they require and finding ways to work around gaps in care. Our Wellness Programs, Day Hospice Groups, Visiting Volunteers and Caregiver Group support people on a practical, emotional and spiritual level.

Our Bereavement Program, offers an outstanding 3 Level Adult Grief Recovery program that was developed by our very own Lyle Horn over the past 20 years. Groups for bereaved parents and the newly bereaved and individual and family support sessions round out our adult programming.

Our Teen and Children's Bereavement Groups, monthly sessions and one to one support were offered

throughout the year. We also ran a pilot session of our Teen Online Grief Group (TOGG) in the summer, to get feedback from participants and to ensure everything functioned well. Then we offered 2 TOGG sessions in the Fall and Winter. Anne Leavens, our TOGG group facilitator, presented information about this innovative program at the Hospice Palliative Care Ontario Conference. TOGG development continues as we find the best method to incorporate an online support component with face to face encounters.



Working with the other hospice programs in our LHIN, we developed an After Care Survey that was distributed to the caregivers of our palliative clients 3 months after their loved ones death. Feedback from this survey will help us evaluate the effectiveness of our programs and determine ways we can improve services.

"Without your support the challenges my family faced in the past 3 years would have been insurmountable. Thank you so very much for all you do."

Family feedback from our After Care Survey

Hospice staff continue to offer Debriefing Sessions for health care professionals working in hospice palliative care and education and support for local organizations and businesses whose workplaces have been affected by serious illness and grief. Our expertise can be very helpful through challenging times.

Palliative Pain and Symptom Management Consultation and Interdisciplinary Education provides health care professionals with clinical support, advocacy, leadership, mentorship and palliative education. The program plays a key role in capacity building for all healthcare professionals who provide palliative care across the lifespan, within the Northeast Cluster. This year we continued our strong partnership with the Four Counties Long Term Care Network and other community partners to deliver this service.

Our Quality of Care Committee continues to provide leadership in the delivery and continuous improvement of high quality care and services for clients at Hospice Peterborough.



OUR FUNDING

Hospice Peterborough is grateful for ongoing support from the **Central East LHIN**, our major funder. This funding supports 57% of our operating budget. This year we saw our base funding to support the Palliative Pain and Symptom Consultation Service increase as the LHIN moved towards standardizing the delivery of this program. We also were given one time, year-end funding, which supported the delivery of our services by allowing us to purchase computer equipment and a new phone system.



We continue to rely on the support of a variety of grants to provide our support services. We sincerely thank every Grant and Fund Organization who so kindly considered our grant applications and supported our proposals.



We are extremely grateful to be the recipient of a three year grant from the **Ontario Trillium Foundation** to support the development of our Hospice Peterborough Care Centre. This \$195,000 grant, \$65,000 per year, supports both salary and expenses for the duration of our campaign. **OTF** supported our first study in 2007, which identified the organizational changes we needed to make to have a successful campaign. We are so pleased our partnership has continued and that **OTF** remains supportive of hospice care in our community.

We thank **The Peterborough Foundation** for a \$5000 grant which supported the development of the technology component of our Teen Online Grief Group (TOGG), a program that delivers online support to teens.

We are grateful for an additional gift of \$3,000 from the **Community Foundation of Greater Peterborough** which allowed us to pilot TOGG and offer 2 additional courses to grieving teens across our community.

A **Service Canada** Grant supported the hiring of our summer student Sarah Ballantyne.

We acknowledge and thank the **Kawartha Credit Union** for their ongoing support of our children's programs with their gift of \$1000 from their Community Involvement Program.

Thank you to the **Township of Cavan Monaghan** for recognizing Hospice Peterborough through their Community Grant Program. Hospice received a \$1,000 donation to provide Hospice programs and services to Township residents that improve quality of life and reduce economic hardship.

This year the **City of Peterborough** refunded our taxes through their Property Tax Rebate for charitable organizations. This is a wonderful way for the City to support our work.

Our treasurer, Leah Curtis, and our Finance Committee members continue to offer sound financial advice. We end the year in strong financial shape, within our budget, and with the resources to meet the current demands of our programs.

OUR FUNdraising

"Phi-lan-thro-py" means love of mankind - the practice of giving money and time to help make life better for other people. At Hospice Peterborough we look at philanthropy as the catalyst that drives Hospice care in our community.

As we look back over this past year and reflect upon our many accomplishments, we gratefully acknowledge the hundreds of individuals, groups and businesses who generously supported our work. People made donations, attended events, hosted fundraisers, bought tickets, raised pledges, served meals, donated auction items and performed hundreds of other selfless tasks.

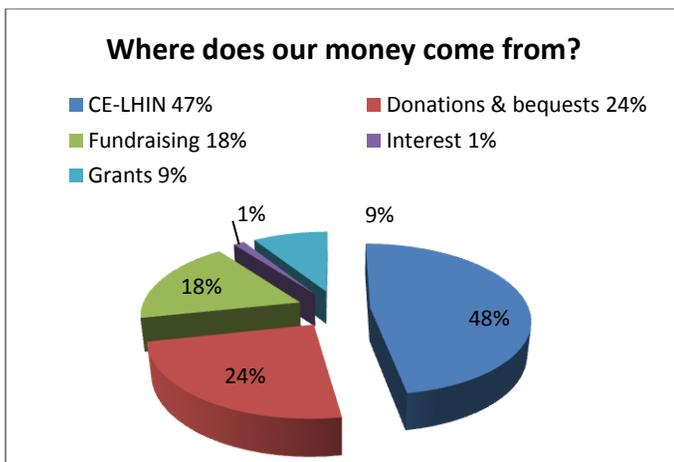
Our donors and supporters are our partners, we believe together we accomplish great things and make a difference for our clients and our community.

Charitable giving allows Hospice Peterborough to deliver vital programs and services and respond to the growing and changing needs of Peterborough city and county residents. We are so grateful and humbled by our community's continued support. YOU made it possible to provide excellence in hospice palliative and bereavement care.

Annual HOLIDAY Appeal - Thank you to all our Annual Holiday Appeal donors for giving with your heart and philanthropic spirit. YOU helped raise over \$109,000. *This critical funding provides Hospice Peterborough with a safety net, allowing us to direct funds to cover program shortfalls and respond to the needs of our clients.*

Leaving a Legacy - This year we are grateful that a number of individuals have contacted us to let us know that we are a named beneficiary of their life insurance policy or their will. Thank you for trusting Hospice Peterborough to carry forward your legacy.

Memorial donations - At a difficult time we are honoured when families reach beyond their pain to leave a legacy that will help others. **Thank you** to the families who named Hospice Peterborough as your charity of choice. We also thank everyone who made memorial donations. Please know your support will make a difference.



In 2013-2014, donations were made in memory of...

- | | | | | | |
|------------------|-------------------|-------------------|------------------|------------------|-----------------|
| Janet Akins | Peter Cremers | Ross And Pearl | Anne Kathleen | Don Reeds | Eleanor Vass |
| Russ Allen | Anne Crowley | Greenly | Martin | Dorothy Roden | Thelma Ward |
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| Ruth Coplen | | | Bryan Redpath | Bert Vanderham | |

*"The life given us by nature is short, but the memory of a life well spent is eternal".
- Cicero*

HOSPICE EVENTS

2013 HIKE FOR HOSPICE

A HUGE HOSPICE thank you to our all our HIKERS, DONORS and SPONSORS.

Hospice Peterborough joined communities across Canada for the 11th Annual Hike for Hospice. Our Hike was among the largest across Canada, raising \$77,300 for care in our community.

Generously SUPPORTED by:

Hope Sponsors - Darling Insurance Ltd., Gore Mutual Insurance, RBC Wealth Management

Comfort Sponsors - Cold Stone Creamery Ice Cream, Montana's Cookhouse, Pet Project, Trent Metals

Care Sponsors - Culligan, The Good Water Company, LLF Lawyers, The Peterborough Clinic

Support Sponsors - Champlain Animal Hospital, Country Smith Ice Cream, Frontier Wolseley HVAC/R Group, GE Canada, Gerri's Arts & Crafts, McColl Turner Chartered Accountants, Merit Precision Molding Ltd., Monkman, Gracie & Johnston Insurance Brokers Ltd., Nightingale Nursing Registry Ltd., Scotia Group, The Cabinetree, The Silver Bean, The Stewart Group, The Stewart Family Foundation, Trent Security System Ltd., Wawanesa Insurance, Wild Rock Outfitters

Media Sponsors - CHEX Television, Country 105/ Energy 99.7, Snap Peterborough, The Peterborough Examiner

We gratefully recognize the many companies and individuals who hosted 3rd Party Events to support Hospice Peterborough. THANK YOU ALL!!!

The Gaskell Memorial Cup - March 30, 2014

Our heartfelt thanks to The Gaskell Cup Committee of HOPE (Helping Others Participate Equally) who raised \$16,000 for Hospice Peterborough, while paying tribute to the memory of their friend Kirk Gaskell. THANK YOU to tournament organizers - Matt Bowen, Chad Cavanagh, Mike D'Alessandro, Robert Gauvreau, Evan Howe, Chad Marshall, Mike Keating, Ian Keay, Steve Montador, Mike Martone, Ryan Ready and Ryan Sedgwick.

Thank you to the **Peterborough Lion's Club** who raised \$1,000 at their club's Murder Mystery Dinner Theatre and to **Horlings Garden Centre** who donated a portion of its annual July sale to Hospice, raising \$1,360. Thank you also to Denise Howes and Estelle Jordaan for hosting a **High Tea Garden Party** and raising \$2,300 for hospice.





Kudos to Dr. and Mrs. Mohindra (picture at left) and Poonam Chawla for hosting an **Indian Dinner** that raised \$12,057. The evening was a delightful affair of authentic Indian cuisine, music and merriment.

We thank Gill Exton and Christy Lehman for including us in Lakefield's **Christmas in the Village**. As one of the benefactors we received \$12,000.

Tim Horton's Smile Cookie Campaign gave Hospice \$30,351 reasons to smile!

We are honoured to be the recipient of the Smile Cookie Campaign. Thank you to all the Tim Hortons owners who recognized and valued the tough work we do with children and teens dealing with illness and grief.



Thank you to the Groups and Businesses that support Hospice Peterborough

All State Insurance
AON Inc.
Arbor Memorial Foundation
Ashburnham Funeral Home
Aviva
Bannermans Casuals
BE Catering
Black Honey Desserts and Coffee House
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Cold Stone Creamery
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Community Care Northumberland
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Countryside Pharmacy
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CTV Globe Media/Energy 99.7
Culligan, The Good Water Company
CUPE Local 3908
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Dodds Automotive Ltd.
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East Peterborough Lions Club

Elgin Community Futures Development Corporation
Faculty And Staff Of Durham College's Sport Management Program
Fenelon Inn
Five Counties Children Centre
Flannigan's Butcher Shop
Fleming Crew Employment Centre
Gamma Tau Master Sorority
General Electric Peterborough
Gerrri's Arts and Craft Warehouse
Global Point Energy
Graduate Department of Rehabilitation Science
Havelock Pharmacy
Health Innovations Group
Hendren Funeral Home
Highland Park Funeral Centre
Hornings Garden Centre
Human Resources Professional Association
IBM Canada Ltd.
Intact Financial Corporation
Just Another Weed Patch Farm
Justco Ltd.
Kawartha Haliburton Children's Aid Society
Kawartha Lakes Construction
Kawartha Pine Ridge Board of Education
Kayser Financial Services
Keene Lions Club
Keyzers Automation Inc.
Lakefield and District Lions Club
Lakefield College School
Larry Dow Auto
Lett Architects Inc.
Lioness Club of Peterborough
Lions Club of Peterborough
Little Lake Cemetery Board of Directors
Little Lake Cemetery Co.
LLF Lawyers
Lost Dog Hunt Club
Mackey Funeral Home
Mac's Convenience Store #419
Marlin Travel

McColl Turner, Chartered Accountants
McDonald's Restaurants
McWilliams Moving and Storage Ltd.
Meadwestvaco Packaging Systems
Medical Centre Pharmacy
Medical Centre Staff Association
MEDChair - Home Medical Equipment Specialists
Merit Precision Moulding
Mi Casa Designs
Michael J. Dwyer Barrister, Solicitor and Notary
Millbrook Pharmacy Ltd.
Molson Coors Canada
Monkman, Gracie and Johnston Insurance Brokers
Montana's Cookhouse
Moore McLean
Moore Preceptory No. 13
Nightingale Nursing Registry
Nisbett Funeral Home and Chapel
Northern Lights Canada
Northminster United Church
Nurse's Emission Testing Repair Facility Inc.
Nuttall and Associates Inc.
Office Connection Peterborough Limited
OPG Employees' and Pensioners' Charity Trust
Otto And Marie Pick Charitable Foundation #2
P V N Coaching
Park Avenues Hairstyling
Pet Project
Peterborough DBIA
Peterborough Economic Development Corporation
Peterborough Glass and Window Ltd.
Peterborough Hospital Pharmacy
Peterborough Human Resources Professional Association

Peterborough Multiple Storage
Peterborough Volkswagen Ltd.
Pharmakon (Peterborough) Inc.
PRHC Staff of B5
Purdue Pharma
Qline Solutions Inc.
RBC Financial Group
RBC Foundation
Ridpath Junior Public School
Roger Malcolm Plumbing
Rotary Club of Bridgenorth/Ennismore/Lakefield
Rotary Club of Peterborough Kawartha Inc.
Russelle Toyota
Scotiabank Group
Service Master of Peterborough
Shish Kabob Hut
Siemens Milltronics Process Instruments Inc.
SIRCH Community Services
Sisters of St. Joseph
Spark 360 Media
St. Andrew's United Church
St. James, Emily, Anglican Church Women
St. John's Anglican Church Ida
St. Joseph's at Fleming
St. Luke's Anglican Church
Staff Of Sensient Colors Canada Ltd.
Stewart Travel Services
Sticklings Speciality Bakery
Sun Life Assurance Company Of Canada
Sun Life Financial
T. G. Quirk Holdings Ltd./Ultra
TD Bank - Areawide
TD Bank Group
Ten Thousand Villages Cobourg
The Breakfast Group
The Cabinetree Inc.
Municipality Of Muskoka
Peterborough Clinic
Peterborough Examiner

The Ret Family
The Silver Bean
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Towerhill Sobey's
Township Of Havelock-Belmonth-Methuen
Trent Metals Ltd.
Trent Security Systems
Trenval Board of Directors and Staff
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Westmount Pharmacy
Wild Rock Outfitters
Wolseley Canada Inc - Shared Services West
Yates Fine Carpentry

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Gore Mutual Insurance Company Foundation
Green Shield Canada
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Kawartha Credit Union
Kymar Foundation
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The Healing Cycle Foundation
The Paul C. Nornabell Trust
The Peterborough Foundation
The Robert and Nancy Martin Family Trust
The Stewart Family Foundation
Township of Cavan Monaghan

MEDIA PARTNERS: Thank you to our generous media partners who invested in Hospice Peterborough by raising awareness, publicizing events and supporting our work: Country 105/Energy 99.7, Corus Entertainment - CHEX Television and The Wolf/Kruz, Peterborough This Week, Snap Peterborough, Star 93.3/The 107.9 Breeze/ Magic 96.7, The Lakefield Herald, The Millbrook Times, and The Peterborough Examiner.

We give a special thank you to our individual donors

Please note: we regret that due to the volume of gifts we are only able to recognize gifts larger than \$200.

<i>Arlene Allison</i>	<i>Ross & Carolyn Cully</i>	<i>Shelagh & Jon Grant</i>	<i>Meagan Kempenaar</i>	<i>Don Skuce & Karen Page</i>
<i>Gail Annett</i>	<i>Gerri Currier</i>	<i>Iris Gravel</i>	<i>Paul Kerrigan</i>	<i>Brenda & Wayne Smart</i>
<i>Carolee Awde-Sadler</i>	<i>Leah Curtis</i>	<i>Paula Greenwood</i>	<i>Janet & Yves Lafortune</i>	<i>Wendy & Walter Somerville</i>
<i>Melville & Margaret Barns</i>	<i>Laurie & Bonnie Dawe</i>	<i>Mrs. Heather & Dr. Geoff Grieve</i>	<i>Judy Lamb</i>	<i>Karen St. Pierre</i>
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<i>David Beckett</i>	<i>Jim Douglas</i>	<i>Leslie Grightmire</i>	<i>Dean Levitt</i>	<i>Sue Stinson</i>
<i>Frances & Tim Benson</i>	<i>Dr. Lawrence Ebisuzaki</i>	<i>Ann Harris</i>	<i>Angela Lightle</i>	<i>Allison & John Stone</i>
<i>Alan & Alison Bird</i>	<i>Stephanie & the late Michael Edwards</i>	<i>Pam Hart</i>	<i>Eleanor Low & Meredith Hill</i>	<i>Dawn Straka</i>
<i>Dr. Carlo & Mrs. Nancy Bos</i>	<i>Mark Elsley</i>	<i>Michael Hearst</i>	<i>Maureen & Dean MacDonald</i>	<i>John Strano</i>
<i>David & Lynne Bowes</i>	<i>Laurie English</i>	<i>Goodith Heeney</i>	<i>Charlie & Hayley Martin</i>	<i>Linda & Ken Sunderland</i>
<i>Christine Brandon</i>	<i>Heather Gardiner & Mike Evans</i>	<i>Roy Heffernan</i>	<i>Nancy & Bob Martin</i>	<i>Dr. Alan & the late Dori Thompson</i>
<i>Steve Buchanan</i>	<i>Elaine & Don Eve</i>	<i>Liz & Gordon Henderson</i>	<i>Ken & Janis McCendie</i>	<i>Brenda & Mark Tindale</i>
<i>Nancy & John Burge</i>	<i>Linda Facey</i>	<i>Thomas Henry</i>	<i>Cy McKenzie</i>	<i>Les Valois</i>
<i>Ruth Butcher</i>	<i>Andy Fasken</i>	<i>Brenda & Brian Higgins</i>	<i>Val & John McRae</i>	<i>Ruth Veenman</i>
<i>Val Cartlidge</i>	<i>Mrs. Ruth Fawcett</i>	<i>Joan & John Higginson</i>	<i>Beverley Meikle</i>	<i>Dr. Kip Millitz</i>
<i>Mollie Cartmell</i>	<i>The May Family</i>	<i>Dr. Marilyn Homewood</i>	<i>Betty & Bill Morris</i>	<i>Betty & Bill Morris</i>
<i>Alison Casey & Jim Keys</i>	<i>Elizabeth Ferguson</i>	<i>Denise & Steven Howes</i>	<i>Patricia & David Morton</i>	<i>Pat & Dave Neale</i>
<i>Bob Cassie</i>	<i>Mr. S. & Mrs. M. Finlay</i>	<i>Kathy Hunter</i>	<i>Mable Pringle</i>	<i>Kathleen Ramsay</i>
<i>Wendy Chambers</i>	<i>Robert Fitzgerald</i>	<i>Yvonne Hunter</i>	<i>David Ingram</i>	<i>Dr. John Reesor</i>
<i>Sylvia & Yong Chen</i>	<i>Maira & Chris Fleming</i>	<i>Theresa Morris & Doug Ingram</i>	<i>The late Robert Jameson</i>	<i>Rena Retallick</i>
<i>Erica Cherney</i>	<i>Doreen Fox</i>	<i>Nan Jaroszonek</i>	<i>Nan Jaroszonek</i>	<i>Mary Reynolds</i>
<i>John & Heather Christie</i>	<i>Blake Frazer</i>	<i>Dr. Michael & Mrs. Phyl Fung</i>	<i>Dr. Michael & Mrs. Phyl Fung</i>	<i>Rena & Wayne Ridley</i>
<i>Lisa & Robert Clark</i>	<i>John Gearin</i>	<i>Dr. Graham Gibb & Dr. Sandra Khan</i>	<i>John Gearin</i>	<i>Gail Morrison & Richard Risk</i>
<i>Barb & John Coreno</i>	<i>Dr. Kristin Goff</i>	<i>Dr. Neera Jeyabalan</i>	<i>Dr. Neera Jeyabalan</i>	<i>Vicky Ronco</i>
<i>Noreen Corkery</i>		<i>Linda Kash</i>	<i>Linda Kash</i>	<i>Graeme Ross</i>
<i>Mr. & Mrs. Barron Cowan</i>		<i>Michael Keating</i>	<i>Michael Keating</i>	<i>Bunny Shaw</i>
<i>Dr. Paul Cragg</i>				
<i>Mildred & Alan Craig</i>				
<i>Colleen Crowley McConkey</i>				



Artwork created by our Children's Grief Group

HOSPICE PETERBOROUGH
Year Ended March 31, 2014

STATEMENT OF FINANCIAL POSITION

	2014	2013
CURRENT ASSETS		
Cash and short term investments	\$ 577,154	\$ 473,477
Accounts receivable	17,917	10,602
Prepaid expenses	6,730	4,673
LONG TERM INVESTMENTS		
	601,801	488,752
	102,500	144,057
CAPITAL ASSETS		
	587,160	537,350
	<u>\$ 1,291,461</u>	<u>\$ 1,170,159</u>

STATEMENT OF OPERATIONS

	2014	2013
REVENUES		
Ministry of Health (CE-LHIN)	\$ 435,336	\$ 371,653
Grants	83,060	39,142
Donations and bequests	223,629	232,422
Fundraising	165,391	141,633
Interest and investment income	12,268	15,901
Amortization of deferred contributions	7,810	7,810
	<u>927,494</u>	<u>808,561</u>
EXPENDITURES		
Remuneration and contract fees	635,545	576,614
Travel, training and association fees	23,287	22,961
Office, general and professional	71,286	67,741
Program and education	24,303	23,932
Fundraising	17,363	26,449
Hospice Care Centre - occupancy	9,403	10,654
Hospice Care Centre - campaign	68,656	-
Amortization	9,035	9,868
	<u>858,878</u>	<u>738,219</u>
EXCESS OF REVENUES OVER EXPENDITURES	<u>\$ 68,616</u>	<u>\$ 70,342</u>

REPORT OF THE INDEPENDENT AUDITOR ON THE SUMMARY FINANCIAL STATEMENTS

To the Members of Hospice Peterborough

The accompanying summary financial statements, which comprise the summary statement of financial position as at March 31, 2014 and the summary statement of operations for the year then ended, are derived from the audited financial statements of Hospice Peterborough for the year ended March 31, 2014. We expressed a qualified audit opinion on those financial statements in our report dated May 22, 2014 (see below).

The summary financial statements do not contain all the disclosures required by Canadian accounting standards for not-for-profit organizations. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of Hospice Peterborough.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation of the summary financial statements based on the audited financial statements of Hospice Peterborough for the year ended March 31, 2014.

Auditors' Responsibility

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard (CAS) 810, "Engagements to Report on Summary Financial Statements."

Opinion

In our opinion, the summary financial statements derived from the audited financial statements of Hospice Peterborough for the year ended March 31, 2014 are a fair summary of those financial statements. However, the summary financial statements are qualified to the equivalent extent as the audited financial statements of Hospice Peterborough for the year ended March 31, 2014.

The qualification of the audited financial statements is described in our qualified audit opinion in our report dated May 22, 2014. Our qualified audit opinion is based on the fact that we were unable to satisfy ourselves concerning the completeness of certain revenues. Our qualified audit opinion states that, except for the effects of the described matter, those financial statements present fairly, in all material respects, the financial position of Hospice Peterborough as at March 31, 2014, and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

McColl Turner LLP

Licensed Public Accountants

Peterborough, Ontario
May 22, 2014

McCOLL TURNER LLP
CHARTERED ACCOUNTANTS

EVERY MOMENT MATTERS

This year our Board of Directors made the visionary decision to move ahead with our 6.5M *Every Moment Matters* Campaign. We first identified the development of residential hospice beds as a major goal in 2004. Ten years later, after much work and research, our current board decided now is the time to build a Hospice Care Centre for our community. Not only will we create a 10 bed unit to provide excellent end of life care, we will create a centre of excellence where we will offer a broad spectrum of grief support for people of all ages, wellness programming for people living with serious illness, and family and caregiver support. Our community needs one place where they know they can find support from the time they, or a family member, are first diagnosed with a life threatening illness, through the ups and downs of living with serious illness and through the process of dying and grieving. The Hospice Peterborough Care Centre will be the place for everyone whose lives are touched by serious illness and grief.

Our Care Centre Development Committee has worked diligently to create the planning framework to move this project forward. This year we finalized our Functional Plan, visited other hospices across the province to inform our design process and engaged Lett Architects Inc. to design the Care Centre and the Dennis Group Inc. to provide campaign counsel. We have developed our Case for Support and identified the parameters of the campaign.

Every Moment Matters Campaign Cabinet

Betty Morris *Campaign Chair*
Goodith Heeney *Honorary Member*
Shelley Barrie
Tim Barrie
Dr. John Beamish
Karen Beamish
Jim Devlin
David Hadden
Susan Hadden
Steve Henderson
Bill Lockington
Gail Lockington
Bill Morris
Dr. David Neale
Linda Sunderland
Tom Taylor

This is a massive project. As we move forward with our Hospice Care Centre plans we are fortunate to have the support of a strong cabinet of local leaders, community health care providers and a Hospice Palliative Care Ontario's provincial network of hospices.

Recently Eleanor Low, the Chair of our Building and Operations Committee met with a group at Hospice Simcoe. In her thank you to the Simcoe team Eleanor said, "We know that most people who are dying hope to stay at home and often this is possible if there are good family and community supports. However, we also know that many cannot or choose not to do this for any number of good reasons. We believe that coming to a residential hospice can be the right choice at end of life. As Hospice Peterborough moves ahead with our plans we know we can count on facilities such as yours that are up and running successfully to lend us a hand as we face the excitement and challenges of a campaign and building project." This project is truly a team effort.

Recently Eleanor Low, the Chair of our Building and Operations Committee met with a group at Hospice Simcoe. In her thank you to the Simcoe team Eleanor said, "We know that most people who are dying hope to stay at home and often this is possible if there are good family and community supports. However, we also know that many cannot or choose not to do this for any number of good reasons. We believe that coming to a residential hospice can be the right choice at end of life. As Hospice Peterborough moves ahead with our plans we know we can count on facilities such as yours that are up and running successfully to lend us a hand as we face the excitement and challenges of a campaign and building project." This project is truly a team effort.

Why do we need a Hospice Care Centre? In the words of our Campaign Chair Betty Morris, "At some point in our lives, we will all be touched by life-threatening illness, death or grief. Our community needs another choice for end-of-life care. A setting that will be homelike, peaceful and comfortable. With your support the new Hospice Peterborough Care Centre will be there to help you, your family or friends through those difficult times."



Our Campaign Cabinet (Absent – Steve Henderson)