

Hospice Peterborough

Annual Report 2012/2013



A Message from the President and Executive Director

These are very exciting and busy times at Hospice Peterborough. In preparation for this, our 25th Annual Report, we have reflected on the achievements of this organization and are recognizing our many accomplishments. In the very first Hospice Peterborough Annual Report for 1988/1989 Executive Director Pat Knapp described the organization's priorities as: *"the initiation of client service, consolidation of the role of Hospice care in the network of community support, development and support of volunteer resources, provision of palliative care education for health professionals and the community, and the expansion of program resources required in addressing our community's needs."* It is amazing how clearly that initial group of staff, board and volunteers defined the role of Hospice Peterborough and how consistent our priorities have remained over the past 25 years.

This year we have introduced a number of new client supports, initiated Hospice Palliative Care Community Rounds for health practitioners in Peterborough City and County, refined our basic volunteer training and developed enhanced bereavement volunteer training, received additional funding from the Central East Local Health Integration Network (CE-LHIN) to provide palliative education to health care professionals and to support our Palliative Pain and Symptom Management Consultation Program, created a new board committee focused on Quality and worked tirelessly to find and manage the resources necessary to provide the care our community needs.

As well as all of this client, staff and volunteer centred activity we have all had one additional focus; the development of our new Hospice Care Centre. In August 2012 we completed the purchase of property at 325 London Street. This exciting and critical step has moved us closer to fulfilling our dream of establishing Hospice Peterborough's Care Centre. We envision a place where the whole interdisciplinary team can work together to offer holistic, expert care for individuals and families throughout their entire palliative care journey. From the time of diagnosis with a serious illness, through the ups and downs of active treatment, the period of adjusting to a changed reality of health that may last weeks, months or years, through the end of life and the period of grief, we know that individuals and families need a broad spectrum of support. They need to understand what is happening and the many options of care available. They need to get directed to the right care at the right time in the right place. They need access to a safe place to understand what's happening in their life, to nurture hope, fellowship and community and to know that they are not alone.

Currently we are working diligently, planning for our new home, ensuring we design, build and develop an optimal model that supports a Centre capable of providing the highest quality of palliative care in an efficient and sustainable manner. We know the need exists and we firmly believe now is the time to move forward. To make this very realistic dream a reality, we recognize we will need the support of the citizens of Peterborough and surrounding area. Community interest is certainly there! Thank you most sincerely to the staff, volunteers and many supporters who every day demonstrate their belief in the direction Hospice Peterborough is moving.

Dawn Straka,
President

Linda Sunderland,
Executive Director

Board of Directors

Dawn Straka (President)
Bill Graham (Vice President)
Leah Curtis (Treasurer)
Alan Barber (Secretary)
Dr. John Beamish
Lisa Clark
Ross Cully
Andy Fasken
Eleanor Low
Betty Morris
Christina Porcellato - Murphy
Katie Stewart

Committee Chairs

Executive – Dawn Straka
Finance – Leah Curtis
Fundraising - Lisa Clark
Community Relations and Education
– Katie Stewart
Volunteer Support and Development
– Bill Graham
Board Development – Alan Barber
Property Development
– Andy Fasken
Quality of Care Committee
– Christina Porcellato-Murphy

Professional Advisors (Voluntary)

Dr. John Beamish
Rev. Lyle Horn

Staff

Linda Sunderland - Executive Director
Alison Casey- Development Coordinator
Paula Greenwood - Coordinator of Volunteers
David Kennedy - Bereavement Coordinator
Angela O'Brien - Office & Finance Coordinator
Marg Rose - Palliative Care Coordinator
Ann Wannamaker – Palliative Care Facilitator
*Patti Stanton - Nurse Consultant, Palliative
Pain & Symptom Management Consultation
Elaine Jeanes - PPSMC Assistant*

On Contract

Rev. Lyle Horn, Shelley Hermer
– Adult Grief Groups
Brian Nichols, Raechelle Kennedy, Ruth
Roberts & Anne Leavens – Children’s Program
Jan Stirling-Twist – Wellness Coordinator
Marg Eggleton – Education Consultant

OUR PEOPLE

Hospice Peterborough is only as strong and caring as the people who are connected with our organization. Luckily we have a team of staff and volunteers who work together to create a welcoming, homelike atmosphere which is an essential part of hospice care. They ensure we have enough resources to meet the growing needs of our community and that we are governed with integrity and an innovative spirit.

Our Board members create the solid foundation of our organization. We thank our Executive team led by our President Dawn Straka. The knowledge and commitment of our board members set our organizational vision and goals, which guide our work, yet they leave the day to day operation to our staff.

We have an exemplary Hospice staff team who take the time to laugh, cry and support each other. Alison Casey has positioned our organization to have an exceptional year of fundraising. Our message is reaching the community and people are responding. Angela O’Brien keeps our organization organized. She ensures we are compliant with all funder reporting requirements and keeps everyone on track. Our care team includes Marg Rose, David Kennedy, Ann Wannamaker and Paula Greenwood, as well as a skilled group of contract staff who are exceptionally flexible and accommodating. They have demonstrated outstanding care and compassion this year to support more clients than ever before, while offering outstanding education and introducing innovative programs. Patti Stanton and Elaine Jeanes work tirelessly to deliver Palliative Pain and Symptom Management Consultation Services and Education across four counties.

"We need people in our lives with whom we can be as open as possible. To have real conversations with people may seem like such a simple, obvious suggestion, but it involves courage and risk." – Thomas Moore

At the heart of our organization is our team of volunteers. Paula Greenwood does an outstanding job welcoming and training new volunteers and supporting and debriefing existing volunteers. With her gentle guidance we have been able to keep many volunteers connected to our organization for long periods of time. As volunteer expertise grows, so does our ability to provide excellent care and expand our organization. Whether they work directly with our clients or support us through board, committee or event participation our volunteers are the face of hospice care in our community.

OUR VOLUNTEERS - THE HEART OF HOSPICE - 2012/2013

Janice Adams
Debbie Alger
Evelyn Andrews
Joan Arnold
Sharon Ballantyne
Alan Barber
Shelley Barrie
Sharon Barton
John Beamish
Bradley Benninger
Diane Benson
Claire Berlett
Syd Birrell
Joy Blakley
Jennifer Blanchfield
Cindy Blodgett

Lynda Bolton
Nancy Bos
Susan J. Boyles
Connie Brown
Joanne Brown
Bill Byrick
Joanne Byrick
Colin Campbell
Anne Campbell
Brenda Carrigan
Jennifer Chambers
Poonam Chawla
Sally Chenoweth
Ann Clapinson
Lisa Clark
Joan Cleland

Sheila Collett
Martha Comfort
Reid Cook
Holly Cremers
JD Cromie
Ross Cully
Nancy Curtin
Leah Curtis
Diane Czarnik
Jack Darwin
Lorna Davy
Alfred N. Dawson
Pauline Delamere
Beth Deleff
Sue Doe
Heather Drysdale

Heather Eatson
Sam Eller
Laurie English
Andy Fasken
Donna Fenton
Patty Forward
Judy Foster
Cindy Fox
Pat Freistatter
Beverly Friesen
Michelle Gagne
Joanne Galloway
Samantha Gervais
Bill Graham
Iris Gravel
Kathy Green

Jennifer Guertin
Jennie Gulliver
Marion Habermehl
Colombe Hammond
Heather Harkes
Pam Hart
Maura (Maire) Hazelton
Maureen Henderson
Brian Higgins
Meredith Hill
Marilyn Homewood
Lyle Horn
Cheryl Horrigan
Linda Hughes
Nan Jaroszonek
Kate Jarrett

Rosalind Joncas
Val Keelan
Meagan Kempenaar
Raechelle Kennedy
Kate King-Fisher
Isobel Knowles
Laura Koekkoek
Noella Koshul
Martin Kroes
Wendy Kura
Barbara Kyselka
Deanie LaChance
Gisele Lalonde
Judy Lamb
Susan Lamb
Anne Langdon

Anne Leavens
Flo Levia
Gail Lockington
Eleanor Low
Carol Lumsden
Crystal Lyon
Joyce MacLean
Jackie Manser
Susan Mariutti
Alison Martin
Nora Martyn
Angela Mattos
Kelley Mazda
Elaine McCarthy
Cynthia McCormack
Peggy McCracken
Joanne McKee

Barbara McLean
Mary Claire Moher
Andrew Montgomery
Robert Moreton
Lynda Morey
Theresa Morris
Betty Morris
Art Murray
Christie Mynott
June Nash
Brian Nichols
Linda Nicholson
Anne Orfald
Peter Ouimet
Linda Palmason
Debra Pattison
Shirley Pearson

Bryan Pell
Carol Perley
Marcia Perryman
Anne-Marie Peters
Laurie Peterson
Susan Pogue
Christina Porcellato-
Murphy
Sylvie Provost
Myria Rei Solas
Deb Reynolds
Rena Ridley
Catherine Robertson
Sylvia Robinson
Alison Rodriguez
Deb Rogers
Brent Ross

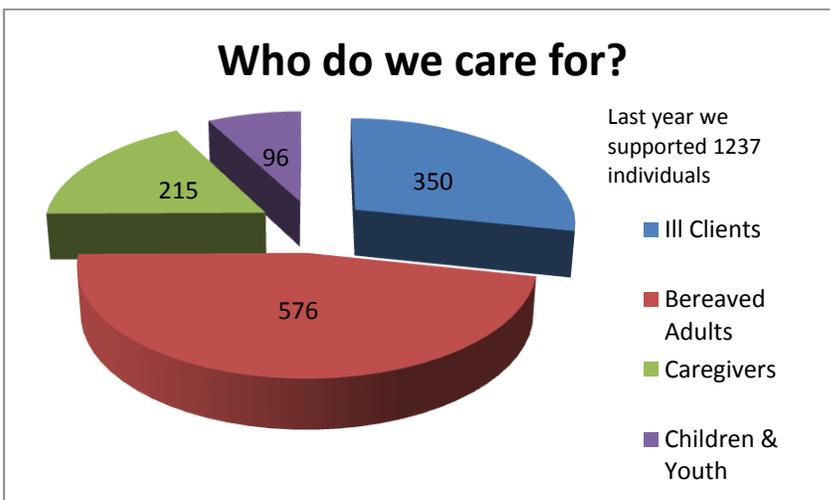
Andy Rothfischer
Evelyne Rudd
Anne Sanger
Helmut Schwar
Eleanor Sewell
Cecilia Simmons
David Simpson
Brenda Smart
Paul Smith
Mary Smith
Wayne Smith
Jagger Smith
Jovanna Soligo
Yvonne Spradbrow
Amy Springer
Jamie Stephen
Bev Stephenson

Lynda Stewart
Katie Stewart
Sue Stinson
Jan Stirling-Twist
Julie Stoneberg
Dawn Straka
Donna Suggitt
Erin Sullivan
Connie Swinton
Diane Thompson
Beth Thompson
Claudea Usher
Cheryl Van Luven
Lisa VanDrunen
Ruth Veenman
Carol Wagner
Donald Watkins

Barbara Weeda
Natalie Whiting
Carol Whitley
Rita Wilke
Wallace Wilkins
Natalie Williams
Jade Willshaw
Linda Wilson
Helene Wood

OUR PROGRAMS and SERVICES

Our programming focuses on three areas: support for people and families living with serious illness, support for those who are bereaved, and education and consultation for health care professionals. *On any given day we have approximately 100 ill clients registered with Hospice Peterborough and an additional 200 receiving bereavement and family support.* Last year we cared for **1237** individuals, an increase of 10%. We offered more than 20 different programs and held **514** group sessions. We count “interactions” for our LHIN statistics and last year, the individuals and families we supported received more than **20,000** visits, calls or supportive sessions with our staff and volunteers. That is almost **400** interactions each and every week.



Palliative Care Coordinator Marg Rose reports that the level of acuity and care requirements of our community clients has continued to increase and given the encouragement from the LHIN for patients to remain at home for end of life care, this will be a trend that will stay with us. We are always so glad when we are able to connect with clients and families early on in their journey as this gives us a greater opportunity to be of more help at all stages. Our Bereavement Coordinator David Kennedy reports, *“This past year has been a busy year in a variety of ways. One unique aspect of working with people as opposed to widgets is that people come with many unseen and immeasurable*

qualities and circumstances. In other words numbers don’t tell the whole story in terms of energy expended, or busyness.

It seems this year has brought to the doors of Hospice people who are living in incredible suffering and pain, not only physical but in the depths of their person. How does this get measured? How does two hours with a dad who is within days of dying and asking you for help to explain to his small children that he won’t be there to watch them grow up, be measured in terms of busyness. One family, two hours, yet a day’s worth of energy expended.”

David continues, *“I have found my time being proportioned differently than when I first began at Hospice four years ago. For whatever reasons besides an obvious need, I am spending more of my time with people and families in the active dying setting. I believe this is a wonderful place for Hospice to be and I welcome the invitation to be there.*

Hospice is a growing, developing, evolving place of care and support and I am so glad for that gift. As Hospice grows, busyness will find new ways to be interpreted and data will be clothed with many layers, all which are part of doing what we do – support and care for people living in the face of death and grief.”

The **Palliative Pain and Symptom Management Consultation Service** offers education and consultation to professional caregivers across the Northeast cluster of the CE-LHIN (Peterborough, City of Kawartha Lakes, Haliburton and Northumberland counties). This year Patti Stanton and Elaine Jeanes continued their strong partnership with the Four Counties Long Term Care Network and other community partners. We helped the LHIN plan for the integration of the delivery of **Interdisciplinary Education** and received new funding to offer certificate courses for healthcare professionals in the Northeast.

We will continue to evaluate our programming to ensure we are meeting the needs of people of all ages living with serious illness and grief in our community.

OUR FUNDING

Hospice Peterborough is grateful for ongoing support from the **Central East Local Health Integration Network (CE-LHIN)**, our major funder. The most recent Integrated Health Service Plan introduced by the LHIN has a system theme of Community First and intends to help Central East LHIN residents spend more time in their homes and their communities, and fewer days in hospitals and long-term care homes. "By emphasizing community-based health care services the LHIN hopes to enhance the quality and sustainability of our health care system, as well as improve the patient experience, provide a framework for care delivery and a focus for programming." This year for the first time the LHIN has added a palliative care aim to their Service Plan and is looking to health care providers to be innovative and collaborative. The LHIN funding was 50% of our revenue last year and is critical for the ongoing function of Hospice.

This year we have increased our focus on grant acquisition and had considerable success. We sincerely thank every Grant and Fund Organization who so kindly considered our grant applications and supported our proposals.

We feel very privileged to be a recipient of a \$5000 grant from **The Peterborough Foundation**. This significant gift allowed us to create the website and background structure needed to launch a new program that virtually delivers a support group online to grieving teens called the **Teen Online Grief Group – TOGG**. THANK YOU for your generosity and philanthropic spirit.

The **Green Shield Canada Community Giving Program** gave us \$25,000 (from August 2012 to July 2013) to review and expand our Wellness Programming.

This generous grant allowed us to hire a Wellness Coordinator, Jan Stirling-Twist, who trained volunteers and staff to offer an innovative program, The Healing Journey. The funding enabled us to plan for more program enhancements in the future. It is not often we have the resources to do thoughtful review and planning so this generous grant was most appreciated.

A **Service Canada** Grant supported the hiring of our summer student Sarah Ballantyne.

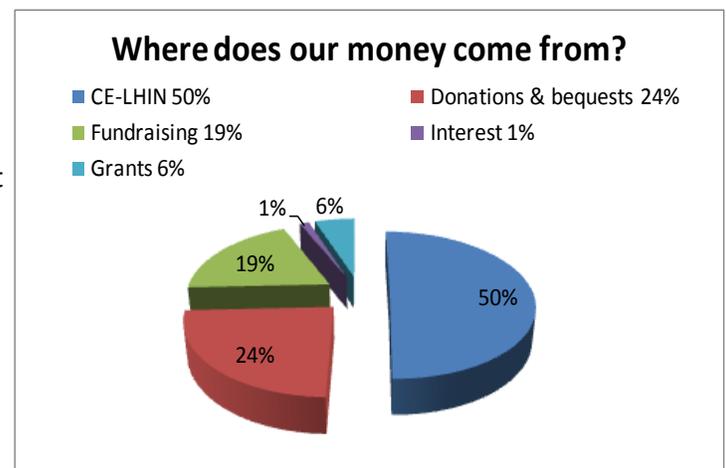
We acknowledge and thank the **Kawartha Credit Union** for their ongoing support of our children's programs with their gift of \$1000 from their Community Involvement Program.

Thank you to the **Township of Cavan Monaghan** for recognizing Hospice Peterborough through the **Community Grant Program**. Hospice received a \$1,000 donation for providing Hospice programs and services to Township residents that improve quality of life and reduce economic hardship.

This year the **City of Peterborough** refunded our taxes through their Property Tax Rebate for charitable organizations and provided us with an additional \$700 Community Project Grant to support our Day Hospice. This is a wonderful way for the City to support our work.

The **Order of St. Lazarus Toronto Commandery** provided an education grant to support attendance at the Hospice Palliative Care Ontario conference and to produce promotional bookmarks for all of the hospices in the LHIN.

Our treasurer, Leah Curtis, and our **Finance Committee** members continue to offer sound financial advice. We end the year in strong financial shape, within our budget, and with the resources to meet the current demands of our programs.



Support for our programming is generously provided by:



OUR COMMUNITY

Community partnerships are integral to the work we do. Over the past 25 years we have worked tirelessly to establish our credibility across the health care and community support sectors. We participate in national, provincial, LHIN wide and local committees and working groups. They offer important opportunities for us to gain and share knowledge and also make important connections, which ultimately help our clients experience smooth transitions across the continuum of care.



Education Day presenters Dr. John Beamish, Dr. Jennifer Gillis Doyle, Dr. Beryl Cable Williams, The Honourable Sharon Carstairs, Dr. Stephan Ragaz, Suzanne Hurtubise and Nina Papazian

A highlight of this past year was our Fall 2012 Education Event - **Connecting the Dots to Hospice Care** organized by our **Community Relations and Education Committee**, led by board member Katie Stewart. We brought together local experts plus a national hospice hero, the Honorable Sharon Carstairs, to help us focus on how strong community leadership can help achieve quality hospice care and reflects the ways in which a community cares for one another.

We also counted on our community to help us get the job done. Community members stepped forward to share their expertise and resources. They participated in committee work, and helped us with outreach, advocacy and education. We have also had the opportunity to share our expertise. David,

Paula and Marg have offered education and debriefing many times to help businesses cope with death in the workplace and to enhance their staff's ability to support one another.

"It is so reassuring to know that you can depend on your partners in tough times. Thank you on behalf of all of us at PRHC for Hospice Peterborough's bereavement support following the recent death of a few of our close colleagues."
PRHC staff member

In September 2012 we began offering Community Rounds for the interdisciplinary team, here at Hospice. We have discussed various topics: euthanasia and physician assisted suicide, ALS, Oncology, Pancreatic cancer symptom management, and Palliative Care Unit social work services. These rounds give us a wonderful opportunity to network with our community partners and to provide ongoing education.

This year we continue our unique partnership with **Dignity Memorial** and **Comstock Funeral Home and Cremation Centre**. The **Dignity Drivers** program matches staff and vehicles from Comstock with our clients and family members who need assistance with transportation. It is a novel way for a community partner to help us on an ongoing basis and has made a true difference in our ability to support our clients, especially those who attend our Day at Hospice every Wednesday.

We work closely with the **Central East Local Health Integration Network**, responding to LHIN directives and attending educational sessions and offering feedback as requested. In addition, our Board Vice President Bill Graham joined the CE-LHIN Board to Board Collaborative and has participated in board education sessions offered by **Hospice Palliative Care Ontario**. Our Executive Director is the chair of the **Central East Hospice Palliative Care Network**. This group helped the LHIN form the Palliative Care Aim that is included in the new Integrated Health Service Plan and continues to develop a strategy to help the care providers in our LHIN meet this aim.

We extend our sincere thanks to **St. Andrew's United Church** congregation for their ongoing support. Their willingness to share space with us on an "as needed" basis helped us numerous times this past year as we struggle to find the space to deliver our programs.

After 22 years of supporting healthcare in our community the **Festival of Trees** announced its closure on February 1, 2013. This was a difficult decision but the time was right. As one of the founding members of Festival, Hospice Peterborough has a long history with this outstanding event. Hospice Peterborough grew alongside the Festival of Trees, in no small part due to the promotion and the funds we received from participating in the magic of Festival. We sincerely thank the sponsors, organizers and volunteers who remained committed to the success of Festival for more than 2 decades. And we are indebted to Wayne Harding and Carol Corner who lead the final Festival with such energy, good humour and vision.

As Hospice Peterborough's largest and longest fundraising event, the loss of Festival revenue will pose challenges for our organization moving forward. Luckily, we have signed on to reinvigorate one of Festival's most cherished events. We will host the first **Hospice Holiday House Tour** the weekend of November 23rd-24th, 2013. Planning is underway and we know our community will continue to enjoy and support this renewed event.

OUR FUNdraising

At Hospice Peterborough we think of donors and supporters as partners, we believe together we can make a difference and when we work together we can offer the best Hospice care throughout our community. As we look back at the year behind us, we acknowledge the thousands of individuals and companies who generously supported our work. You made donations, attended events, hosted fundraisers, bought tickets, volunteered, raised pledges, served meals, gave auction items and performed hundreds of other tasks selflessly.

You are the catalyst - because of your charitable giving, we continue to not only provide vital programs and services but respond to the growing and changing needs of Peterborough city and county residents. We are so grateful and humbled by the continued support of our community, our donors and our volunteers who have made it possible for us to deliver excellent hospice palliative and bereavement care.

Fundraising creates the opportunity for donors to share the burden of client care and to provide healing and comfort.

Annual HOLIDAY Appeal

Thank you to all our Annual Holiday Appeal donors for giving with your heart and philanthropic spirit. YOU helped raise over \$89,000. *This critical funding provides Hospice Peterborough with a safety net, allowing us to direct funds to cover program shortfalls and unexpected increases in service demand.*

Leaving A Legacy

This year we were grateful to receive bequests from the estates of Dr. Lesley Bradford and Kathleen Fowlie. We are also honoured that a number of individuals have contacted us to let us know that we are a named beneficiary of their life insurance policy or their will. Thank you for trusting Hospice Peterborough to carry forward your legacy.

Memorial donations

At a difficult time we are so honoured when families reach beyond their pain to leave a legacy that will help others. **Thank you** to the families who named Hospice Peterborough as your charity of choice. We also thank everyone who has made memorial donations. Please know your support will continue to make a difference.

In 2012-2013, donations were made in memory of...

Rick Allison	Ruth Gill	Mabel Lattion	Alan Pearson	Gail Strano
Ferne Anderson	Heather Goverde	Ken Lester	Jim Petselis	Patrick Strump
Andrew Beaulne	Russell Griffin	Laura Loyst	Bob Pinnington	Carmen Sutton
Allan Bell	Mary Harris	Robert Luxton	Barbara Robbins Payne	Vivian Valois
Alberto Brovedani	Laura Hildon	Michael Mariutti	Edith Roberts	Mary VandenBroek
William Raymond	John Hodgkin	George McDevitt	John C.R. Roberts	Heather Vander Schaaf
Bullied	Evelyn Horn	Robert McGarrity	Tony Roberts	Mae Wood
Carmela Cannon	Bernard Hoskings	Mike McGrath	Margaret Robson	Morley Yokom
Allen Card	Ida Hurtig	Isabel McMullen	Kathleen Ross	
Arthur Carl	Bruce Hutchison	Wally Menger	Mike Ruigrok	
Jack Carpenter	Bob Huycke	Dr. James Mewett	Irwin Russell	
Meagan Clark	George Johnson	Lillas Mills	Donna Russett	
Edward Condon	Doreen Jones	Marlo Mills	Barb Seeney	
Danny Corfe	Larry Jones	Rod Mohr	Gloria Shaughnessy	
Patrick Corkery	Les Kaffka	Charlie Moore	Tack Shaw	
Jean Cowan	Ernest Kalwa	Gwen Morawetz	Don Sherry	
Stan DeWolfe	Lenore Kane	Frank Morton	Phyllis Smith	
Jean DiLeo	Edith Kaye	Lenore Obedin	Donna Smith	
Irene Donnelly	Vera Keating	Mary Oke	Eugenia Soligo	
Eleanor Duncan	Carmel LaFave	Arlene O'Rourke	Joanne Stephenson	
Howard English	Corona Lagana	Gail Page	Frances Stewart	
Rachel Evans	John LaPlante	Janet Patterson	Rene Stewart	
Jean Flavell	Carol Ann LaPlante	Lou Pearl	Sandra Stillman	

"The life given us by nature is short, but the memory of a life well spent is eternal".

- Cicero

HOSPICE EVENTS



2012 HIKE FOR HOSPICE

Hospice Peterborough joined communities across Canada for the 10th Anniversary Hike for Hospice. 340 hikers raised over \$79,000 for care in our community.

A BIG HOSPICE thank you to our all our Hikers, Donors and Sponsors.

Photo - *The Medical Centre Team Robin with over 80 team members participating.*

Hope Sponsors - RBC Wealth Management Dominion Securities, Darling Insurance

Comfort Sponsors - Cully Family, Mercedes-Benz Peterborough, Montana's Cookhouse, Pet Project, Trent Metals Ltd.

Care Sponsors - Assante Wealth Management, LLF Lockington, Lawless and Fitzpatrick, Nightingale Nursing Registry Ltd., Wawanesa Insurance

Support Sponsors - B.W. Forest Products, Baskin-Robbins Manufacturing Plant, Champlain Animal Hospital, Country Smith Ice Cream, Community Alternatives Funeral & Cremation Services, Culligan, The Good Water Company, Frontier Wolseley HVAC/R Group, GE Canada, McColl Turner, Merit Precision Moulding, Monkman, Gracie & Johnston Insurance, Nuttall and Associates Inc., Rotary Club of Peterborough Kawartha, The Cabinetree, The Silver Bean, The Stewart Group, Wild Rock Outfitters

Media Sponsors - CHEX Television, Country 105/ Energy 99.7, The Peterborough Examiner



FIRE & ICE Gala

It may have been cold outside but on Friday, February 1st there was no shortage of heat inside the Peterborough Golf and Country Club. Good thing local Fire Fighters were on hand to assist.

Photo - *Peterborough Fire Fighters pose with the Gala Committee.*

WARM Thanks to

Event sponsor - Pickseed, Entertainment sponsor - Winslow Gerolamy Motors, Jewelry Sponsor - Kim Winter Studio
Our thanks as well to the Stewart Family Foundation.

3rd Party Events to support Hospice Peterborough

We gratefully recognize the many companies and individuals who hosted 3rd Party events to support Hospice Peterborough.

The Works - August 2012

The WORKS Gourmet Burger Bistro owners Heidi Marshall and Steve Scott believe in giving back to their community and generously chose to donate 100 per cent of their opening day proceeds to Hospice Peterborough. Photo - *Linda with Heidi and Scott*





A big Hospice THANK YOU to Peter Blodgett and all the staff at Darling Insurance Realty Limited for choosing Hospice Peterborough to be one of the recipients of the 15th Annual Charity Golf Tournament.

Photo – *Hospice Board Members Ross Cully and Lisa Clark enjoy the Darling Insurance Golf Tournament*

The Golden Tones October 2012

THANK YOU to the Golden Tones for choosing our organization as the beneficiary of your 2012 True Colours show.

Christmas Shopping Show November 2012

A warm thanks to Holly Cremer for donating the proceeds from the Christmas Shopping Show to Hospice Peterborough.

The Gaskell Memorial Cup March 30 2013

Our sincere and heartfelt thank you to The Gaskell Cup Committee who raised over \$16,000 for Hospice Peterborough, while paying tribute to the memory of

Kirk Gaskell. Standing ovation to the tourney organizers - Matt Bowen, Chad Cavanagh, Mike D’Alessandro, Robert Gauvreau, Evan Howe, Chad Marshall, Mike Keating, Ian Keay, Steve Montador, Mike Martone and Ryan Sedgwick.

Thank you to the Groups and Businesses that Support Hospice Peterborough

Assante Wealth Management
Baskin-Robbins - Manufacturing
BE Catering
Beta Sigma Phi Sorority
Black Honey
Board and Staff of Greater Peterborough Health Services Foundation
Bradburn Securities Limited
Brian Mulligan Insurance Agency Limited
B.W. Forest Products
Cakes by Alex
Camp Ponacka
Canadian Cancer Society
Canadian Tire - Lansdowne
Capella Telecommunications
Case Specialty Manor
Central Smith Creamery
CFL Canada
Christensen Fine Art
City Of Peterborough
Clark Naturopathic Clinic
Collins Barrow Kawarthas Community Alternative Funeral & Cremation Services
Community Care City of Kawartha Lakes
Comstock Funeral Home & Cremation Centre/Dignity Memorial
Corner Robbins Investment Insurance Agencies Inc.
Cottage Toys
Counter Consultants
Country 105
Country Style Donuts
CPCO Provincial Executive

Cranley Holdings (1995) Ltd.
Cremers Brothers Electric Ltd.
Culligan, The Good Water Company
Dancing Blueberries
Darling Insurance and Realty Ltd.
Dr Benedict Chan Medicine Professional Corporation
E.G. Gray Transportation
East Peterborough Lions Club
Endicott Fuels Limited
English Line Veterinary Services
Extencicare (Canada) Inc.
Five Counties Children Centre
General Electric
Peterborough
Goodwill Group Grace United Church
Griffin's Greenhouses
Havelock Pharmacy
Hendren Funeral Home
Highland Park Visitation and Reception Centre
Holiday Ford Lincoln
Horling's Garden Centre
IBM Canada Ltd.
Jonathan Allison and Staff of RBC Dominion Securities
KAGS - Kawartha Artists' Gallery & Studio
Kawartha Nordic Ski Club
Keene Lions Club
Keyzers Automation Inc.
Kiwans Club of Scott's Plains
Knights of Columbus Ernst J Wolff Council 798
La Mesita Catering

Lakeridge Health Corporation, Oncology Social Work Department
Leon's Furniture
LLF Lawyers
Lucky Strike Bowling League
MacKenzie Design Inc.
Mac's Convenience Store #419
MAREP, Murray Alzheimer Research And Education Program
Mark Street United Church Women
McColl Turner, Chartered Accountants
McDonald's Restaurants
Medical Centre Pharmacy
MEDichair - Home Medical Equipment Specialists
MEFM Association Of Peterborough And District
Mercedes-Benz Peterborough
Merit Precision Moulding Ltd.
Millbrook Community Choir
Millbrook Pharmacy Ltd.
Molson Canada
Molson Donations Fund
Monkman, Gracie and Johnston Insurance Brokers Ltd.
Montana's Cookhouse
Moore-MacLean Insurance Group Ltd.
Naked Chocolate
Napa Auto Parts/Greg Walsh
NFL Canada
Nightingale Nursing Registry
Nisbett Funeral Home and Chapel

Nuttall and Associates Inc.
Office Connection
Peterborough
Ontario Street Public School
OPG Employees' and Pensioners' Charity Trust
Order of the Eastern Star, Peterborough Chapter No. 161
Otonabee Animal Hospital/
Mary Rorke
Our Lady of Assumption/St. John's C.W.L.
Paget Denture Clinic
Pammett's Flowers
Parkhill on Hunter
Peninsula Ridge Estates
Winery
Peterborough Bass Masters
Peterborough Festival Of Trees
Peterborough Fire Department
Peterborough Girls Hockey Association
Peterborough Golf & Country Club
Peterborough Volkswagen Ltd.
Premiere Studio of Dance
Prince of Wales Public School
Pro-Tech Pool & Spa Services
Purdue Pharma
Rapid Lift Inc.
Raycroft Financial Planning
RBC Dominion Securities
RBC Global Asset Management
RBC Royal Bank

RBC Wealth Management
Dominion Securities
Room 217 Foundation
Rotary Club of Peterborough Kawartha Inc.
Royal Canadian Legion Branch 77 Lakefield
Russelle Toyota
Sayers Foods Limited
Scotiabank Group
Service Master of Peterborough
SGS Lakefield Research Limited
Shish Kabob Hut
Shopper's Drug Mart
Sisters of St. Joseph
Social Club Of CE-CCAC - Peterborough Branch
St. Anne's Elementary School Staff
St. James, Emily, Anglican Church Women
St. Luke's Anglican Church
Staff Of Turnbull Diagnostic Imaging
Stewart Restaurants Inc.
Sticklings Bakery
Studio 505
Stuff - Lakefield
Synergystix Partners In Health
T. G. Quirk Holdings Ltd./Ultra
TD Bank - Areawide
The Bulk Barn
The Cabinet Tree
The Golden Tones
The Main Ingredient
The Market

The Parish
The Pastry Peddler
The Wine Shoppe on
Charlotte
Tim Hortons
Trent Metals Ltd.
Trent Security Systems
Triple T Holdings Limited
Tweed & Hickory
Two Fish Canvas Art
United Way Peterborough

The Protectors Group
The Red Maple Charmers
United Way Toronto
Warsaw & District Lions Club
Wawanesa Mutual Insurance
Company
We Care Home Health
Services
Westhall Investments Ltd.
White House Hotel/Wild
Wing Restaurant

The Silver Bean
The Stewart Group Inc.
Wild Fire Golf Club
Wild Rock Outfitters
Winslow Gerolamy Motors
Limited
Wolseley Canada Inc - Shared
Services West

Grants and Foundations
Aqueduct Foundation
Arbor Memorial Foundation
City of Peterborough
Green Shield Canada
Community Giving
Program
Kawartha Credit Union

Order of St. Lazarus, Toronto
Commandery
Service Canada Ontario
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The Peterborough
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Monaghan

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Fundraising connects people who need a helping hand with people who have the means to help.

We give a special thank you to all our individual donors

Please note: we regret that due to the volume of gifts we are only able to recognize gifts larger than \$200.

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And other anonymous donors.



Thank you.... from one of our
Children's Grief Group participants.

HOSPICE PETERBOROUGH
Year Ended March 31, 2013

STATEMENT OF FINANCIAL POSITION

	2013	2012
CURRENT ASSETS		
Cash and short term investments	\$ 473,477	\$ 567,550
Accounts receivable	10,602	8,418
Prepaid expenses	4,673	24,736
LONG TERM INVESTMENTS	488,762	600,704
CAPITAL ASSETS	144,057	362,547
	537,350	112,340
	<u>\$ 1,170,159</u>	<u>\$ 1,075,591</u>

CURRENT LIABILITIES
Accounts payable and accrued liabilities
Deferred revenue

DEFERRED CONTRIBUTIONS

FUND BALANCES

Unrestricted
Invested in capital assets
Internally restricted

	\$ 51,229	\$ 43,497
	32,952	14,323
	84,181	57,820
	101,112	103,247
	160,881	151,249
	541,310	128,491
	282,675	634,784
	984,866	914,524
	<u>\$ 1,170,159</u>	<u>\$ 1,075,591</u>

REPORT OF THE INDEPENDENT AUDITOR ON THE SUMMARY FINANCIAL STATEMENTS

To the Members of Hospice Peterborough

The accompanying summary financial statements, which comprise the summary statement of financial position as at March 31, 2013, and the summary statement of operations for the year then ended, are derived from the audited financial statements of Hospice Peterborough for the year ended March 31, 2013. We expressed a qualified audit opinion on those financial statements in our report dated May 23, 2013 (see below).

The summary financial statements do not contain all the disclosures required by Canadian accounting standards for not-for-profit organizations. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of Hospice Peterborough.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation of the summary financial statements based on the audited financial statements of Hospice Peterborough for the year ended March 31, 2013.

Auditors' Responsibility

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard (CAS) 810, "Engagements to Report on Summary Financial Statements".

Opinion

In our opinion, the summary financial statements derived from the audited financial statements of Hospice Peterborough for the year ended March 31, 2013 are a fair summary of those financial statements. However, the summary financial statements are qualified to the equivalent extent as the audited financial statements of Hospice Peterborough for the year ended March 31, 2013.

The qualification of the audited financial statements is described in our qualified audit opinion in our report dated May 23, 2013. Our qualified audit opinion is based on the fact that we were unable to satisfy ourselves concerning the completeness of certain revenues. Our qualified audit opinion states that, except for the effects of the described matter, those financial statements present fairly, in all material respects, the financial position of Hospice Peterborough as at March 31, 2013, and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

McCull Turner LLP

Licensed Public Accountants

Peterborough, Ontario
May 23, 2013

McCull Turner LLP
CHARTERED ACCOUNTANTS

STATEMENT OF OPERATIONS

	2013	2012
REVENUES		
Ministry of Health (CE-LHIN)	\$ 371,653	\$ 336,035
Grants	39,142	50,459
Donations and bequests	232,422	161,522
Fundraising	141,633	116,908
Interest and investment income	15,901	26,276
Amortization of deferred contributions	7,810	9,271
	<u>808,561</u>	<u>700,471</u>

EXPENDITURES

Remuneration and contract fees	576,614	513,860
Travel	16,319	15,065
Training and association fees	7,655	5,862
Office, general and professional	66,830	58,339
Program and education	34,484	32,965
Fundraising	26,449	22,493
Amortization	9,868	13,607
	<u>738,219</u>	<u>662,191</u>
EXCESS OF REVENUES OVER EXPENDITURES	<u>\$ 70,342</u>	<u>\$ 38,280</u>